



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

05-JUN-2003

2003 JUN 27

Repository ☐

Reference No.

AM0204604

OWNER INFORMATION (Type or Print)

Name

Address

City

SIMI VALLEY

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an authorization, NHTSA WILL NOT forward your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/13/03

YES

NO

VEHICLE INFORMATION

Make

FORD

Model

EXPLORER

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

HERTZ CAR SALES

Engine:

No: Cylinders 6

Fuel Type:

GASOLINE

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

181000 VEHICLE SPEED CONTROL-ACCELERATOR PEDAL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-JUN-2003

Failure Mileage

59,234

Failure Speed

20 MPH

9th PEDAL STUCK WHILE ACCELERATING TO MERGE W/ TRAFFIC - INCREASED SPEED TO 60 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Hollywood Freeway

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN THE CONSUMER TRIED TO ACCELERATE, THE THROTTLE BECAME STUCK IN THE IDLE POSITION, WHICH CAUSED AN ACCIDENT. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHILE MERGING FROM HOV Fwy. TO #5 Fwy. IN TRAFFIC, I ACCELERATED SLOWLY TO MERGE WHEN THE GAS PEDAL STUCK & SPEED INCREASED. MY BRAKES COULD NOT STOP THE CAR FROM DRIVING FORWARD. I SHIFTED TO REVERSE TO STOP THE CAR. HOWEVER CAR DIDN'T STOP UNTIL AFTER HITTING CAR IN FRONT OF ME. THE CAR STALLED OUT. I STARTED IT UP AGAIN, SHIFTED TO DRIVE & TURNED THE CAR TOWARD THE RIGHT SHOULDER TO GET OUT OF TRAFFIC. OTHER STOPPED ALSO & WE EXCHANGED INFO. OTHER CAR HAD NO INSURANCE OR REGISTRATION FOR HIS VEHICLE. STAR BODY SHOP (ACT) WITNESSED SAME PROBLEM WHEN TESTING VEHICLE AFTER BODY REPAIR. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.nhtsa.gov



Are You?
STAR AUTO BODY

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★ Color Matching ★

[Redacted]
(800) 583-1412 Fax

8-5:30pm

1855 Los Angeles Ave.
Simi Valley, CA 93065