

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

O_d_or

n_dt

od_rl

up_itr

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street No.

Apt. No.

City

State

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of
windshield on driver's side)

Make

Model

Year

1G4HP52KXVH615475

BUICK

LESABRE

1997

Purchased Date

Dealer's Name

Engine Size

No. Cylinders

9/4/97

C.C. JONES

3.8

6

☒ New ☐ Used

Dealer's City

State

Zip Code

MARLIN

TX

76661

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

☐ Manual☒ Automatic☒ Driver's Side Air Bag☐ Motor Belt☒ Passenger's Side Air Bag☐ 2-Point Belt☒ 3-Point Belt☒ Yes☐ No☒ Front☐ Rear☐ 4-Wheel☒ Car☐ Sport Utility☐ Van☐ Truck☐ Minivan☐ Motorcycle☐ Other☐ 2-Door☒ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

ENGINE

☐ Left☐ Right☐ Front☐ Rear☒ Original☐ Replacement☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

NHTSA Previously

Contacted?

☐ Yes☐ No☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

I have had no problems with my car. I parked it as usual under the carport that is attached to the house. I get in and turn the key when a loud POW occurs. The engine did not even have time to start. White smoke started coming from the right side under the hood, then black smoke was coming from under the hood on all sides. I pulled the hood release knob (when I found it) and went to the front of the car to raise the hood but could not find the release lever. I hurriedly went to the back of the car and saw some men about a half block away and called to them for help. They came running. They said they heard the explosion but did not see anything at the time. One man raised the hood. Red flames were shooting from a hole that had burned on the gray cover over that part of the engine. The man grabbed the garden hose and began flooding the engine with water. The red flames were extinguished but yellow flames were coming from under the engine on both sides. They too were extinguished after a few minutes. After composing myself about 15 minutes, I called my insurance company who setup a claim. The GM dealership in Mexia, Texas repaired the car, which is running fine now. I have driven several Buick cars over a period of 50 years and this is the first for an engine to catch fire.