



Office of Defects Investigation

10022178

VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: -

Your Complaint Information

Consumer Information

Name : [REDACTED]

Org. Name : -

Address : [REDACTED]

City, State, Zip : Paterna (Valencia) - SPAIN, [REDACTED]
OTHER

Daytime Phone : [REDACTED]

Ext : -

Evening Phone : -

Fax : [REDACTED]

Email : [REDACTED]

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Complaint Information

Description : Subaru Outback 99 - Limited; Acquired July/1999 in MA, USA. with less than 50 k the head gaskets are leaking and need to be replaced; This condition comes from an improper design of the original head gaskets. The water passages in the gaskets are too narrow leading to permanent overheating of the engine zone. Subaru now offers redesigned gaskets that should not fail !!; However they do not assume the coverage of any cost.

Incident Date : 4/16/2003

Fire : No

Num. Fatalities : 0

Crash : No

Num. Failures : 0

Property Damage : No

Num. Injured : 0

Police Report : No

Referral Source : INTERNET

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Vehicle Information

VIN : 4E3BG6850X765ED41

Purchase Date : 7/15/1999

Year, Make and Model : 1999/SUBARU/OUTBACK

Original Owner : Yes

of Cylinders : 4

Trans. Type : AUTOMATIC

Engine Size : 2.5 l

Vehicle Details Usage : -

Cruise Control : Yes

Antilock Brakes : Yes

Current Mileage : 49200

Speed : 50

Handwritten:
5/29/03

Failure Mileage L 49150

Powertrain L ALL WHEEL DRIVE

Body Style L STATIONWAGON

Fuel System L FUEL INJECTION

Fuel Type L GAS

Vehicle Component Information

Component 1: ENGINE AND ENGINE COOLING

OEM: No

Vehicle Dealer Information

Dealer : 1

Name : Planet Subaru

Dealer Type : SALES DEALER

Address :

MA

Dealer Phone:

Dealer Fax:

Email:

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