



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
ri_di _____
od_rt _____
up_ltr _____

MAY 27 PM 3:35

Reference No.

10022084

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Zip Code

Daytime Telephone Number

CERESCO

MI

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/8/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

Make

Model

Year

1G4CW52KTX4628577

BUICK

PARK AVENUE
HCW69

1999

Purchased Date

Dealer's Name

Engine Size (CID/CCA)

☐ Turbo

08/26/99

LANSSEN BUICK - PONTIAC - CADILLAC

☐ Diesel☒ New ☐ Used

Dealer's City

State

Zip Code

No. Cylinders

☐ Gas☐ Fuel Injection

Manufacture Date (on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

N/A

☐ Manual☒ Driver's Air Bag☐ Motorized☒ Yes☒ Front☒ Car☐ 2-Door☒ 4-Door☒ Automatic☒ Passenger's Air Bag☐ 2-Point Belt☐ No☐ Rear☐ Van☐ Stationwagon☒ 3-Point Belt☐ 4-Wheel☐ Truck☐ Pick Up Truck☐ Other☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

☐ Left☐ Right

Failed Part(s)

☐ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes☐ No

NHTSA Previously

Committed?

☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No☒ Yes ☐ No

0

0

☐ Yes ☐ No

Narrative Description of incident(s), failure(s), crash(es), and injury(ies).

ON Aug 15, 2002 at 10:00 AM, the family was going for a photo session. A portion of the family was in the van in the driveway, the other was getting into the Buick, which was in the garage. The garage is a "drive-in" under the house. When the ignition key was turned, there was a small explosion. It was observed from the van that gas & flames was running down from the engine to the garage floor. The car was never started and the passengers escaped through.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 501. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

OPENED

the front GARAGE DOOR. THE CAR IS ALWAYS BACKED INTO the garage, so ACCESS to the flames WAS available for EXTINGUISHERS AND water from garden hoses. Living in a RURAL AREA resulted in not HAVING a Fire Dept for 20 mins. The garden hoses and home fire EXTINGUISHERS couldn't save the CAR, but saved the house. The FIRE DEPT. with a greater water supply did EXTINGUISH all and EVERY thing.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(VOC)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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