



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository ☐

2003 JUN 26 03 14 9

Reference No.
10022069

OWNER INFORMATION (Type or Print)

Name

Address

City

MARTINEZ

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner *[Signature]* Date 6/28/03

VEHICLE INFORMATION

17-digit Vehicle Identification Number located at bottom of dashboard on driver's side

Make
TOYOTA

Model
TERCEL

Model Year
1997

DX

1994

Date Purchased
7-19-02

Dealer's Name and Telephone Number
Sunbelt Nissan

Phone 854-1000

Engine:
No. Cylinders

Fuel Type:

Original Owner
☐

Dealer's City
Martinez

State
Ga.

Zip Code
30909

4

Unleaded

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code
030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
02-JUN-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE APPLYING THE BRAKES THE PEDAL GOES ALL THE WAY DOWN TO THE FLOOR. AND THE BRAKING POWER IS VERY LOW. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a discretionary enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Martinez Ga.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Nissan Roadside Assistance 1-800-225-2476

Member # A QDL 99241369

forgot Road Side Service took one tire off

car and put my small tire on that's when I had
Wal-mart to put me 3 new tires on.

I think Sunbelt should be made to pay
for my tires and my brakes

Sunbelt Nissan Augusta Ga. needs to know

ATTACH ADDITIONAL SHEETS IF NECESSARY

Talked to Chris J. Williams twice

Assistant Service Manager

706-854-1000

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



US Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/defects>

To whom, it may concern
My name is [REDACTED] and I
just want to report Sunbelt
Truck of Augusta Ga. 30907.

Are dealing cars that I would say
are not even serviced up to
standard. Because I have all this
paper work of the car I purchased
of things that have repaired to it.

The and my father asked them had timing
belt been replaced they could even tell
us that. I also bought one tire from
Pep boy Augusta Ga. 30907, wind shield
wipers replaced at auto zone Belair Rd
Martinez Ga. 30907. So what I'm believed
they did with the car I bought was washed
it cleaned it up and set it on the lot
with price on it. It was not worth
\$5,000.00 I think they wanted \$7,000.00
they told me we don't work on Jeeps.

But I think they could have put good tires
and made sure brakes were in good condition.
I have not had them replaced yet. brakes

I see why they kept pushing come on
buy the warranty. I thank God I didn't
listen to my father he said you don't need
it. But I said yes I do daddy.

Because I am a single mom trying to raise
a 7 year old son. Because my husband is in
Columbia County detention center with a
mental problem has been there since November
14, 02. So I thank God I took out the
warranty. So with all the problems I had
with this car I would say I have rebuilt
the car all over. So I wanted to report it
hoping no one else would have to go through what
I went through. Bourne Toyota didn't want
to fix my car but I kept on them and just
did get it fixed at 74,000 miles warranty
is up at 75,000.

My brother works with a lady who says her
mother blew up from Nissan they didn't want
to fix it. But she cried and pushed it and
they finally fixed it. Somebody need to check
this place out. Here you think you dealing with
honest people. I went and talked to them about
my car they act like they really didn't care.
Thank you for listening Home - no

To Whom It May Concern -

The tires that were replaced were not in a safe condition - one with sidewall damage, and the other two did not have any tread left (less than 1/32 of an inch). Please feel free to call me if you have any questions.

Respectfully yours,

Edward Fraraccio

Edward Fraraccio
Service Manager
(706) 860-0649

6/05/03

This statement is to certify that employees
of Smith's Chevron have repaired by
"plugging" several tires on the following
vehicle:

Toyota Tercel, GA License 
VIN JT2EL43T4R0502932


for Smith's Chevron

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**