

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) 2003 JUL INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100079	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 0 JUL 14 2003	
				Repository ☐ Reference No. 10022032	
OWNER INFORMATION (Type or Print)					
Name				Daytime Telephone Number	
Address				E-mail Address	
City STERLING HEIGHTS		State MI	Zip Code		
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO In the absence of an authorized dealer, NHTSA will NOT provide your name or address to the vehicle manufacturer.				Evening Telephone Number same	
Signature of Owner				Date 7/14/03	
VEHICLE INFORMATION					
Date Purchased 2/22/02		Dealer's Name and Telephone Number Gme Rinke Pontiac Co.		Make PONTIAC	Model Year 2002
				Model MONTANA	Fuel Type: 25.5 gal/100 mi unleaded
Original Owner	Dealer's City Warren		State MI	Zip Code 48093	Engine: V6 No: Cylinders
Transmission Type 4 speed Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain 3.4 liter V6		Vehicle Component Code 191000 TIRES/TREAD/BELT	
Multiple Failure: 1					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Incident Date(s) 02-JUN-2003	Failure Mileage 15,000	Failure Speed 65 mph			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make General	Tire Model (Name or Number) XP 2000 GT		Tire Size (Example P215/65R15) P215/70R15		
DOT No. (Example: DOTM19ABC036) ACM3KN12801	☒ Original Equipment ☐ Prior Repair		Failure Location: Highway 71 Kentucky		
Tire Component Code			Tire Failure Type		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Circle one or more that apply to the incident: Police report, Crash(es), and Injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. (a, parts repaired or replaced (and if old part is available).					
WHILE DRIVING VEHICLE AT 65MPH AND WITH NO WARNING BACK LEFT TIRE TREAD SEPARATED, CAUSING TIRE TO BLOWOUT. CONSUMER HAD TO PULL OVER. GENERAL XP2000GT, SIZE# P21570R15, DOT#ACM3KN12801. DEALER HAS BEEN NOTIFIED. *AK					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 2004 (Public Law 107-199) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Tire front + back 1/2 inches - no tread remaining. Sent to Continental Tire with claim form + 2 estimates of damage to vehicle, per Continental request. Dealer notified.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.safercar.gov>

Continental[®] TIRE

Service Center

May 27, 2003

[REDACTED]
Sterling Heights, MI [REDACTED]

Claim :3147015

Dear [REDACTED]

We were notified that you wish to submit a claim related to an incident involving an alleged tire failure. Thank you for bringing this incident to our attention. Continental Tire fully investigates every claim, therefore, in order to proceed, we will need to examine the subject tire. Enclosed please find a prepaid shipping tag for your use in forwarding the tire to our Charlotte facility for examination. The label is to be placed on the tread area of the tire. Please tape over the label with clear tape to ensure it does not come off the tire. Shipping instructions are included on the back of the label. It is not necessary to put the tire in a box, however, you may need to tape around the tire with clear tape to secure any loose parts of the tire. If you send the tire in a container, please put the label on the outside of the shipping container. Please note that a copy of the UPS tracking number for your shipment is located on the bottom of this letter for your records.

While we are examining the subject tire, we would like to continue processing the claim, therefore, please complete and return the enclosed Claim Information Report along with copies of two estimates for repair, photographs of the vehicle, a copy of the police report if one was completed, and copies of all medical records and billing. The Claim Information Report must be completely filled out or it will be returned to you for completion. We cannot start the review process without this vital information. Please be sure to answer all check boxes either yes or no.

Our examination of the subject tire and subsequent documents should not be construed as an admission of liability. Please keep in mind that any tire, no matter how well constructed, may fail in use as a result of punctures, cuts, impact damage, improper inflation, or other conditions from use or misuse which we are not responsible. Should you have any questions or need any further information, please do not hesitate to contact me at (800) 266-5139 or ServiceCenter@conti-na.com.

Sincerely,

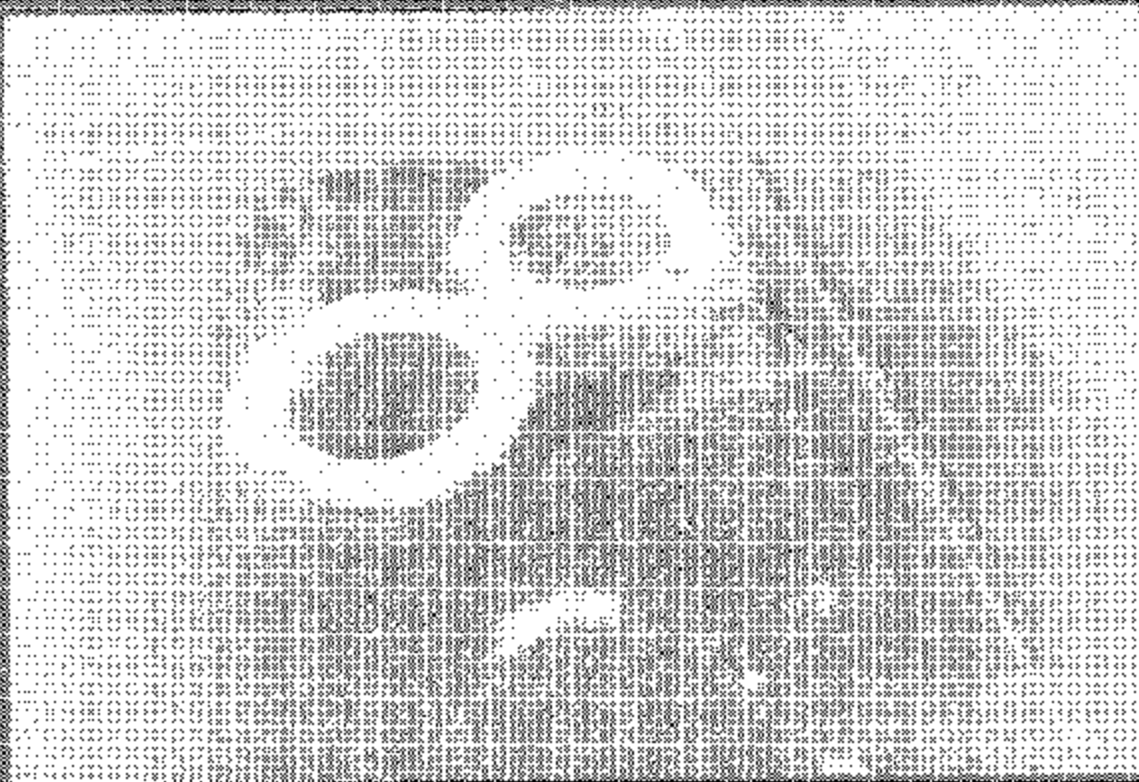
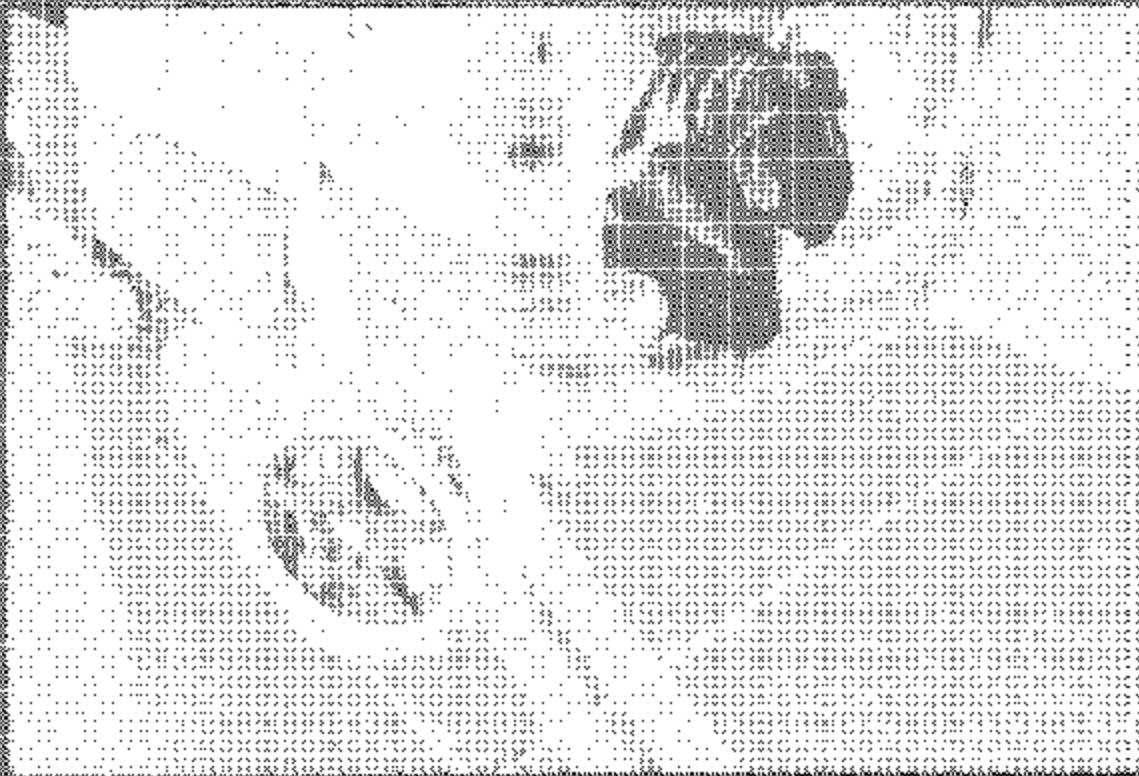
Tracking# 1ZX28718 0610356537

3147015

[REDACTED]
Continental Tire North America, Inc.
1950 Continental Blvd.
Charlotte, NC 28273

800-266-5139
704-588-8476 Fax

The Motorist's Tire Care and Safety Guide on Auto and Light Truck Tire Care and Safety is available in the United States by writing the Tire Industry Safety Council, P.O. Box 3147, Medina, Ohio 4428.



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**