



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received: 2003 JUN 26 AM 8:51
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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: STEGER State: IL Zip Code: [Redacted]
Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 6/26/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1P3AP141JXW1654496
Make: PLYMOUTH Model: SUNDANCE Model Year: 1987
Date Purchased: 3-17-2003 Dealer's Name and Telephone Number: G & J Auto Services Inc.
Engine: No: Cylinders: Fuel Type: unleaded
Original Owner: Dealer's City: Steger State: IL Zip Code: 60475
Transmission Type: Automatic Antilock Brakes Powertrain: Transmission
 Cruise Control
Vehicle Component Code: 114100 ELECTRICAL SYSTEM-WIRING:FRONT UNDERHOOD
Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 29-MAY-2003 Failure Mileage: 148000 Failure Speed: All speeds
Copy of complaint included

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____
DOT No. (Example: DOTM19ABC096): _____ Original Equipment Prior Repair Failure Location: _____
Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

VEHICLE CATCHES ON FIRE WITHOUT WARNING. *AK
Took back to dealer 15 times he said that their was nothing wrong with car he charged me and Extra \$412.00 TO Fix The problem. which was not fixed car still does the same thing unable to use it
hood blew open, it had got so hot hear frying sound

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

also Filed Complaints with Better Business B



Steger Auto Center

Cost of car
\$1,939.00

+ Extra \$412.00 for
Repairs

COMPLAINT

I bought a car from them in march 17, 2003
I took the care back march 18th 2003 due
to Rebuilt motor they say they had Rebuilt in 1995
Car keep Running very hot and Stopping
and would not Run, took Care back (15) times
payed Extra \$412.00 they said it was the
water pump, after they put water pump in car
Kept doing the same thing took for Back
for the 15th Time and gave it back to them

~~ask for my money back~~ he Refud
to give me money back
of, another car

6-16-03 \$1,000 \$1,400

Name: _____
Address: _____
City/State/Zip: Steger Ill
Telephone: _____



Over



also they wrote me a price

for insurance which was \$486⁰⁰ year (\$48⁰⁰ month)

for full coverage [redacted] paid them \$140⁰⁰

To start insurance, after next insurance payment was due they told me they

had made a mistake and that the

insurance would be \$79 and month instead of \$48.00 month

Also I asked if anything was wrong with car before I bought they said

that there was nothing wrong at all with the car and that they had done repairs in 1999.

I also asked to speak with the owner and was told that the owner only comes in to collect the money, and that I could not speak to the owner about the problem.

I asked for my money back and they told me they could not give me any money back

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**