U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received	Repository
30-[illegible] 25	Reference No. 10021905

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	[redacted]
City: GRAND FORKS	State: ND	Zip Code: [redacted]	Evening Telephone Number: [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an [illegible] consider your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 06/20/2003

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1J4GW48S51C589014	JEEP	GRAND CHEROKEE	2001

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
13 NOV 01	OVERLAND PARK JEEP (913) 381-8100	6	GASOLINE

Original Owner	Dealer's City	State	Zip Code
☐	OVERLAND PARK	KS	66212

Transmission Type		Powertrain	Vehicle Component Code
AUTO	☒ Antilock Brakes ☒ Cruise Control		034500 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)

DOT No. (Example: DOTMA1SABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:

Tire Component Code	Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

THERE IS A DESIGN DEFECT WITHIN THE BRAKES WHICH CAUSES THEM TO PULSATE EXCESSIVELY, RESULTING IN SEVERE SHUDDERING OF THE STEERING WHEEL *AK

JEEP HAS PUT OUT A TECHNICAL BULLETIN ON THIS. AT APPROX 28[illegible] MILES, I NOTICED A SEVERE SHUTTERING OF STEERING WHEEL WHEN BRAKES APPLIED AT HIGH SPEED. I TOOK INTO DEALERSHIP, THEY ONLY TURNED THE ROTORS & SHUTTERING STOPPED. AT APPROX. 42000 MILES IT STARTED AGAIN. TOOK TO DEALERSHIP & THEY SAID THERE IS A SERVICE BULLETIN ON THE BRAKE SYSTEM, IT REQUIRED

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THAT THE CALIPERS, PADS & ROTORS BE REPLACED BECAUSE OF THE ENGINEERING OF THE CALIPERS WAS FAULTY. I BELIEVE THIS IS A SERIOUS PROBLEM & COULD LEAD TO LOSS OF CONTROL & ALSO LOSS OF BRAKING. NO INJURIES OR CRASHES

ATTACH ADDITIONAL SHEETS IF NECESSARY

GRAND RAPIDS MI 495
07 JUL 2003

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

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National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT

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