



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

2003 JUN 24 AM 8:48
25 MAY 2003

Reference No.

10021830

OWNER INFORMATION (Type or Print)

Name

Address

City RANBURN

State AL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? **YES**
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner **[Signature]** Date **6/16/03**

VEHICLE INFORMATION

Make

DODGE

Model

1500

Model Year

2002

Date Purchased

3-28-02

Dealer's Name and Telephone Number

JAMES ONCEAL 256-396-2155

Engine:

No. Cylinders

8

Fuel Type:

Gas

Original Owner

Dealer's City

Bremen, Georgia

State

GA

Zip Code

30110

Transmission Type

Automatic

☒ Anti-lock Brakes

☒ Cruise Control

Powertrain

5.9L 4V8

4x4 Beared 3.93

Vehicle Component Code

023000 SUSPENSION: MULTIPLE AXLE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

27-MAY-2003

Failure Mileage

10000

Failure Speed

AKL

steering defective

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), condition(s), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

ie, parts repaired or replaced (and if old part is available).

WHEN HITTING A BUMP IN THE ROAD VEHICLE SWERVES UNCONTROLLABLY. DEALER NOTIFIED. PLEASE PROVIDE ADDITIONAL INFORMATION. *AK

At interstate speed the vehicle is almost uncontrollable. I have noticed if I hold the steering wheel with both hands you can prevent the steering wheel from jerking so badly when you hit a bump. James onceal Dodge in Bremen, Ga said the problem is with the factory installed 20 inch wheels and tires.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

They did not change the tires and wheels.
I have now taken the truck to James Oreal Dodge in
Lineville, AL. They called Dodge and Dodge told them to change
the steering and re-align the wheels. I am still waiting
their call to try this repair to see if it corrects the
problem.

I am a retired state Trooper and have driven several
vehicles thousands of miles. This truck is the most
unsafe vehicle I have ever driven.

I noticed on your web site that others are having
the same problem.

If not corrected this will cause wrecks and possibly
death or injury.

ATTACH ADDITIONAL SHEETS IF NECESSARY

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

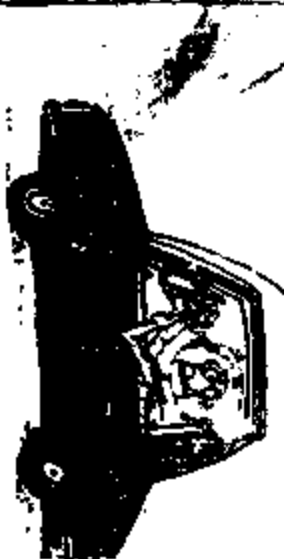


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.gov/questionnaire

DOT Auto Safety Hotline
(DASH) 2 DOT

1-888-327-4238

1-888-DASH-2-DOT

and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**