



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1366

Date Received 2003 JUL -3 AM 10:30

29-MAY-2003

Repository ☐

Reference No.
10021808

OWNER INFORMATION (Type or Print)

Name

Address

City

ELMER

State NO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize
In the absence of
Signature of Owner

vehicle? ☐ YES ☒ NO
to the vehicle manufacturer.
Date 06/16/03

VEHICLE INFORMATION

Make
MERCURY

Model
COUGAR

Model Year
1999

Date Purchased

1-10-02

Dealer's Name and Telephone Number

Quality Ford Mercury 827-3000

Engine:

No. Cylinders

10

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

063140 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: EMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

25-MAY-2003

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

(Please describe in detail the incident, vehicle, location, and injury.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(Inj):

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure
i.e., parts repaired or replaced (and if old part is available).

CATALYTIC CONVERTER FAILED CAUSING AND WAS A DISTRACTION TO THE CONSUMER. DEALER NOTIFIED. *AK*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This car has had the smell of "rotting eggs" since I paid for it cash in Jan 82. It went back to the dealer and complained at least 2 times and no one did anything about it. I had my children and myself were smelling this odor over time. It would suddenly push on gas pedal to take off. All of us would get sick on our stomachs from time to time because of the smell. It was very strong. This has went off for approx. a year and a half and finally Chapman Ford in Bridgeton fixed one of the catalytic converters but my mechanic says the system is still failing.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

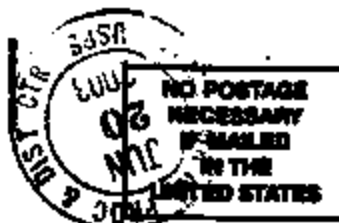
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 79173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
QUESTIONNAIRE**

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**