



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2003 JUN 26 PM
27-MAY-2003

Repository ☐

Reference No.
10021624

OWNER INFORMATION (Type or Print)

Name

Address

City

SAULT SAINTE MARIE

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.
Signature of Owner Date 6/1/03

VEHICLE INFORMATION

Make

CHRYSLER

Model

SEBRING

Model Year

1996

Date Purchased

4-1996

Dealer Name and Telephone Number

UConnors 906 645575

Engine

No: Cylinders

6

Fuel Type:

Unleaded

Original Owner

☒

Dealer City

Pickford

State

MI

Zip Code

49783

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

021600 SUSPENSION:FRONT:WHEEL BEARING

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
24-MAY-2003

Failure Mileage
Listed
on Book

Failure Speed

10 wheel bearings

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE WHEEL BEARING FAILED FOR THE TENTH TIME. *NLM*AK

I already sent all of the receipts for the 10 wheel bearing replacements, along with other paperwork. I will re list the dates + mileage of all 10 wheel bearing replacements on the back. This has been an on going problem, and the mechanics have stated that the car is a lemon, but Chrysler will not do a thing about it - as you can see on

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 92-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

the letter I sent you from Bill Moore.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Wheel Bearing Replacements (dates/mileage)

*1+2	Rear @ 12,322	MARCH 1997	
3+4	Rear @ 35,131	Dec. 9, 1998	
5	Rear @ 44,815	OCT 20 2000	
6+7	Front-Rear @ 79,000	MAR 2002	
8	Right Front @ 85,000	Sept 19, 2002	One one replaced (over) miles later
9	Left Rear @ 85,000	OCT 3, 2002	
10	Right Front @ 91,073	April 14, 2003	

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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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http://www.safercar.gov