



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2003 JUN 26 AM 9:01
27-JUN-2003

Repository

Reference No.
10021570

OWNER INFORMATION (Type or Print)

Name

Address

City WARREN

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

YES NO

Signature of Owner

Date 6/11/03

VEHICLE INFORMATION

Make

CHEVROLET

Model

MALIBU

Model Year

1999

Date Purchased

6/99

Dealer's Name and Telephone Number

MIKE SANDER CLW.

Engine:

No: Cylinders

Fuel Type:

Original Owner

Dealer's City

TROY

State

MI

Zip Code

Transmission Type

Antilock Brakes

Powertrain

Cruise Control

Vehicle Component Code

13B110 VISIBILITY: DEFROSTER/DEFOGGER SYSTEM: WINDSHIELD: B

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

27-SEP-2002

Failure Mileage

35000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM13ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING BLOWER MOTOR FAILED. CONSUMER WAS UNABLE TO DEFROST VEHICLE, THIS RESULTED IN POOR VISIBILITY. *AK

Several Friends + Family have the same problem. OF THE FAN NOT work or only on one speed. The Dealership told me That They know its a Big problem. Are 2002 Dodge Ram has the same problem BUT IT WAS RECALLED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



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FOR AGENCY USE ONLY (Use)

Date Received

2003 JUN 26 AM
27-MAY-2003

Repository

Reference No.
10021570

OWNER INFORMATION (Type or Print)

Name **JOHN MILDREN**

Address **30256 PEMBROKE DRIVE**

City **WARREN**

State **MI**

Zip Code **48092**

Daytime Telephone Number
586-575-9119

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner *[Signature]*

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Model
MALIBU

Model Year
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Dealer's Name and Telephone Number
MIKE SAVOIR CHEVROLET

Engine:
No. Cylinders

Fuel Type:

Original Owner

Dealer's City
TROY

State
MI

Zip Code

Transmission Type
 Antilock Brakes
 Cruise Control

Powertrain

Vehicle Component Code
136110 VISIBILITY; DEFROSTER/DEFOGGER SYSTEM; WINDSHIELD; B

Multiple Failure: **1**

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
27-SEP-2002

Failure Mileage
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Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

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Narrative Description of Incident(s), Crash(es), and Injury(es).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING BLOWER MOTOR FAILED. CONSUMER WAS UNABLE TO DEFROST VEHICLE, THIS RESULTED IN POOR VISIBILITY.*AK

The Dealership know that the Blower motor is bad on most G.M. Vehicle

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

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