



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

Repository

03 AUG 15 PM 3:30
25-MAY-2003

Reference No.
10020469

OWNER INFORMATION (Type or Print)

Name

Address

City

TURNERS FALLS

State

MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer.
Signature of Owner _____ Date 7/16/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G2HX62K1WH222314

Make

PONTIAC

Model

BONNEVILLE

Model Year

1998

Date Purchased

3-5-99

Dealer's Name and Telephone Number

BURKE WHITAKER 413-584-3883

Engine:

No. Cylinders

4

Fuel Type:

9AS

Original Owner

Dealer's City

NORTHAMPTON

State

MA

Zip Code

01060

Transmission Type

AUTO

Antilock Brakes

Cruise Control

Powertrain

FRONT wheel DRIVE

Vehicle Component Code

063200 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; MANIFOLD

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

09-MAY-2003

Failure Mileage

69,900

Failure Speed

30mph

Engine, starter, plenum

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM4LB8BC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE CONSUMER WAS DRIVING 20 MPH AROUND A CORNER. WHEN THE CONSUMER ATTEMPTED TO ACCELERATE THE VEHICLE BEGAN TO BUCK. THE CHECK ENGINE LIGHT ILLUMINATED AND THE CAR SUDDENLY STALLED. THE DEALER DIAGNOSED THAT THE UPPER INTAKE MANIFOLD GASKET FAILED. *NLM CAUSING COOLANT TO ENTER THE ENGINE, ENGINE HYDRO-LOCKED. Due to faulty gasket GM knows about. HAVE gasket + PLENUM. Replaced engine, plenum + starter.

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**