



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

2003 JUN 27 AM 9

Reference No.
10020202

OWNER INFORMATION (Type or Print)

Name
Address
City FORT LEE State NJ Zip Code

Daytime Telephone Number E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 6/16/03

VEHICLE INFORMATION

Make LEXUS		Model LS400	Model Year 1993
Date Purchased MAY 1996	Dealer's Name and Telephone Number BAY RIDGE LEXUS (718) 745 3100		Engine: No. Cylinders 8
Original Owner ☒	Dealer's City BROOKLYN	State NY	Zip Code 11220
Transmission Type AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	Powertrain	
Vehicle Component Code 160000 STRUCTURE		Multiple Failure: 1	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-MAY-2003	Failure Mileage 105000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM15ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure.
i.e. parts repaired or replaced (and if old part is available).

THE INSTRUMENT PANEL WAS INOPERATIVE. *JB

IT TAKES 30 MINUTES OF WARMING UP THE CAR BEFORE THE PANEL TURNS ON.
FROM WHAT I FOUND OUT FROM SERVICE TECHNICIANS AND THE INTERNET, THIS IS A
COMMON PROBLEM ON THE 1993, 1994 LS 400.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a demonstration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.