



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100161

Date Received

20-MAY-2003

Repository ☐

Reference No.
10020179

OWNER INFORMATION (Type or Print)

Name

Address

City BELMONT

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 06/14/2003

VEHICLE INFORMATION

Make
FORD

Model
EXPLORER

XLT

Model Year
1995

Date Purchased
05/24/1995

Dealer's Name and Telephone Number
BURLINGAME FORD 650 344-1111

Engine:
No. Cylinders 6

Fuel Type:
GAS

Original Owner
☒

Dealer's City
BURLINGAME

State
CA

Zip Code
94010

Transmission Type
AUTO

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code

151400 SEAT BELTS:FRONT:BUCKLE ASSEMBLY

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-MAY-2003

Failure Mileage

Failure Speed

SEAT BELT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

NONE

NONE

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THE DRIVER SIDE SEAT BELT BUCKLE FAILED TO LATCH PROPERLY. *JB

Driver's side shoulder harness seat belt appeared to be securely locked but movement by the driver caused it to release. This was a sudden and permanent failure of the seat belt lock necessitating replacement of the defective seat belt. A Ford dealer wanted nearly \$200 for the part and installation. Ironically this failure coincided with a statewide seatbelt law enforcement program.

I feel it is important that there be a record of the seat belt lock failure. That Ford should profit from failure of this basic safety equipment is unconscionable. I retained the old part.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.