



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received
2003 JUL -3 AM 10:24
18-MAY-2003

Repository
Reference No.
10020058

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City ATXINS State IA Zip Code [Redacted]

Daytime Telephone Number [Redacted]
Evening Telephone Number [Redacted]

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES
In the absence of an [Redacted] your name or address to the vehicle manufacturer?
Signature of Owner [Redacted] Date 6/16/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
FULLIN 1G6EL12Y0W4618266
Make CADILLAC Model ELDORADO Model Year 1998
Date Purchased [Redacted] Dealer's Name and Telephone Number Hargrave-McKenney Cadillac 319-3541011
Original Owner Dealer's City State Zip Code [Redacted] IA 52244
Engine: No. Cylinders 8 Fuel Type: Gas
Transmission Type Auto Antilock Brakes Cruise Control Powertrain Front wheel Drive
Vehicle Component Code 038000 SERVICE BRAKES, HYDRAULIC:ANTILOCK
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 15-MAR-2003
25-Mar-2003
Failure Mileage 79000
Failure Speed 5-55MPH
Replaced Parts Harness 12167672; Sensor 26058287; module 9976716

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/85R15)
DOT No. (Example: DOTM4L9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured [Redacted] Number of Deaths [Redacted] Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN THE CONSUMER APPLIED THE BRAKES THEY LOCKED UP AND CAUSED THE VEHICLE TO EXPERIENCE EXTENDED STOPPING DISTANCE.

*NLM
The brakes would be applied (come on), without applying the brakes by pushing on the brake foot/paddle. failure at the speed from 5 to 55 MPH. This would cause a danger of an accident, especially in heavy traffic. Brake would come any time when moving down the road. This was called an antilock brake problem. After parts were replaced I had no problem. Cost to repair problem was \$1602.16

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Cost was denied by Cadillac customer assistance center, Cadillac motor car Division, P.O. Box 436004, Pontiac, MI 48243-6004, phone 1-800-458-8006. They said their was over 50,000 miles on the car, out of warranty. They did not care that this was a safety problem. over

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This problem occurred in the of Florida and was
repair there. please let me know on your
findings.

Thank you

[Redacted]

Adams, IA
USA



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

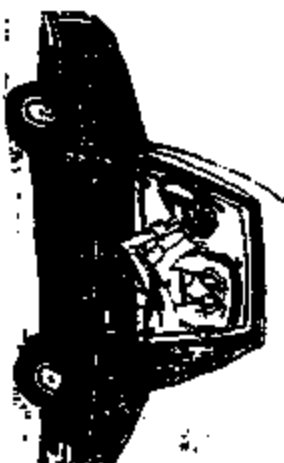
DASH2DOT

and dial toll free at

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1-888-327-4236

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(DASH) & DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**