



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received: 15-MAY-2008  
Repository:   
Agency No.: 10019958

OWNER INFORMATION (Type or Print)

Name: [REDACTED]  
Address: [REDACTED]  
City: HILTON HEAD ISLAND State: SC Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [REDACTED] Date: 6/30/08

VEHICLE INFORMATION

19-plate Vehicle Identification Number Located at Bottom of windshield on driver's side: PROVIDE 1 MEL Model Year: 1985  
Make: MERCURY Model: MYSTIQUE  
Date Purchased: 2/3/96 Dealer's Name and Telephone Number: JIM DIXON LINCOLN MERCURY 5138743740 Engine: No. Cylinders: V6 Fuel Type: GASOLINE  
Original Owner:  Dealer's City: FAIRFIELD State: OH Zip Code: 45014  
Transmission Type: AUTOMATIC OVERDRIVE  Antilock Brakes  Cruise Control Powertrain: FRONT WHEEL DRIVE AUTOMATIC Vehicle Component Code: 110000 ELECTRICAL SYSTEM - WIRING Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 15-MAY-2008 Failure Mileage: 143510 Failure Speed: 10-20mph WIRING HARNESS FAILURE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
DOT No. (Example: DOTM19ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE ENGINES WIRE INSULATION MELTED. \*NLM  
- WHILE DRIVING CAR ABRUPTLY SHUT DOWN / ELECTRICAL SYSTEM FAILED  
- CAR WAS NOT OPERATIONAL.  
- INSULATION HAD MELTED / CRACKED OFF WIRES FROM BATTERY CAUSING CAR TO SHORT OUT / SUDDEN LOSS OF POWER.  
- CONTACTED FORD / MERCURY AND THEY REFUSED TO FIX UNDER WIRING HARNESS RECALL EVEN THOUGH DEALER NOTED WIRE TO REPAIR + DESPITE EXTENSIVE SAFETY HAZARD (FIRE, INJURY, CRASH).

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.