



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4238)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

Repository

2003 MAY 24 PM 12:26

Reference No.  
10018852

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: HAZELWOOD Junction City State MO KS Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
E-mail Address: [Redacted]  
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to use a copy of this report to the extent permitted by your vehicle?  
In the absence of your signature, the vehicle manufacturer,  YES  NO  
Signature of Owner: [Redacted] Date: 03/05/03

**VEHICLE INFORMATION**

Make: HONDA Model: ACCORD Model Year: 1997  
Date Purchased: [Redacted] Dealer's Name and Telephone Number: Hairb Noellen  
Original Owner: [Redacted] Dealer's City: Topeka KS State: KS Zip Code: [Redacted] Engine: No. Cylinders: 4 Fuel Type: Unleaded  
Transmission Type: Auto  Antilock Brakes  Cruise Control  
Powertrain: [Redacted] Vehicle Component Code: 08000 ENGINE AND ENGINE COOLING  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 15-MAY-2003 Failure Mileage: 10000 Failure Speed: [Redacted]  
Oil Start leaking near front of the engine. There was a recall on this problem, but I believe as a Soldier probably caused the letter to be missed.

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example: P215/65R15): P215/65/10  
DOT No. (Example: DOT16ALBABC036)  Original Equipment  Prior Repair Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Honda Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), condition, and injury(es).)

Crash  Yes  No Fire  Yes  No  
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: [Redacted]

Narrative Description of Incident(s), Crash(es), and Injury(es).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

REFUSE TO FIX HIS VEHICLE: THE DEALERSHIP WILL NOT FIX HIS VEHICLE DUE TO HIS SON WAS IN MILITARY, AND THE RECALL EXPIRED FOR A SEAL TO THE ENGINE. THE VEHICLE IS LEAKING OIL DEALER IS AWARE OF THE PROBLEM. PLEASE FILL IN ADDITIONAL INFORMATION. THE DEALERSHIP IS HONDA HE SPOKE WITH A SERVICE MANAGER 888 991 9008  
The problem took place in St Louis, MO 63042. I have called several times the Honda dealer here is Little Apple Honda. The Honda customer service center said it was real their fault and would not authorize the repair.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

As I was entering the highway on a day in November there was a slowing (momentary) of the vehicle. It picked up and I continued to drive about 2 mile home. Oil was running out from under the driver side front fender. The next time I drove it I had to continue to put oil in it. The red light indicated there was a shortage of oil. So I have continually put oil in it. I haven't checked it to often.

Moved to Junction City, MO - 1 year ago

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

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National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

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and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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http://www.nhtsa.dot.gov/ohvs