



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

**AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

2003 MAY 14 AM 9:34

od.or _____
rt.dt _____
od.rt _____
up.rtr _____

REFERENCE NO.

10019801

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

PHILIP, PA

DAY TIME TELEPHONE NO. (AREA CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 5/1/03

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

4B3AV42N4YE014121

VEHICLE MAKE

ODDGE

VEHICLE MODEL

AVENGER

MODEL YEAR

2000

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

90000

DATE PURCHASED

11/99

☒ NEW ☐ USED

DEALER'S NAME, CITY & STATE

CRYSTAL AUTO MALL
GREEN BROOK, NJ

ENGINE SIZE

(CID/KCAL)

NO. CYLINDERS 6

☐ TURBO
☒ DIESEL
☒ GAS
☒ FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL
☒ AUTOMATIC

ANTILOCK BRAKES

☐ YES
☒ NO

RESTRAINT SYSTEM

☒ DRIVERSIDE AIRBAG ☐ MOTORBELT
☒ PASSENGERSIDE AIRBAG
☐ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☒ YES
☐ NO

DRIVETRAIN

☒ FRONT
☐ REAR
☐ 4-WHEEL

BODY STYLE

STAWAG 4 DR ☐ HATCH BK
2 DR ☒ VAN
PK UP TRK
OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

PART NAME(S) STRUTS HUB
LATERAL ASSEM
BALL JOINTS BLY

LOCATION

☐ LEFT FRONT ☒ RIGHT REAR

FAILED PART(S)

☒ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S) 2001

MILEAGE AT FAILURE(S) 69,000

VEHICLE SPEED AT FAILURE(S) 55

MANUFACTURER CONTACTED

☒ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☒ YES ☐ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☒ NO

FIRE

☐ YES ☒ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE ESTS

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

THE DEALER SHOULD HAVE REPLACED THESE PARTS INSTEAD OF JUST USING SEALANT NT. TIME OF RECALL. AS A RESULT I HAVE A \$2,000 REPAIR BILL.

CONTINUE ON BACK IF NEEDED