



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100079

Date Received

Repository ☐

Reference No.  
10019772

PN3 MAY 2003  
PN 12 18

## OWNER INFORMATION (Type or Print)

Name

Address

City

JOHNSTON

State RI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

AAA

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, please print the name or address to the vehicle manufacturer.

Signature of Owner

Date 6/7/03

## VEHICLE INFORMATION

Make

BMW

Model

325i

Model Year

2001

Date Purchased

12/2/00

Dealer's Name and Telephone Number

JASHP

Engine:

No. Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

Warwick

State

RI

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

141000 AIR BAGS: FRONTAL

Multiple Failure: passenger tires also a problem

Driver's side door window

## FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

10-MAY-2003

10-

Failure Mileage

29,000

Failure Speed

50-60 mph

Driver's side door & window airbag

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Continental

Tire Size (Example P215/65R15)

DOT No. (Example: DOT149ABC036)

☒ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

## APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0 or injury 1

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING 60 MPH THE DRIVERS AIR BAG UNEXPECTEDLY DEPLOYED. "NLM

Driving on the Highway between 50-60 mph, driver's side door & window airbags spontaneously deployed. I was in high-speed lane. I did not hit any bumps in the road nor did anything hit me; bags inflated without cause. I got to the breakdown lane & there also noticed damage to passenger-side tires. A (small) "orange-size" bubble in each tire on passenger side. Tires were fine when I got into the car that morning. Again, I did not hit anything, nor are there any curbs on the highway!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

- As a result of airbag deployment, my left ear was irritated (ringing & somewhat painful). Did go see Dr. & suffered hearing loss & tinnitus.
- As of 6/10/03, still have not heard what NHTSA is doing about my vehicle!



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U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
DOT Auto Safety Hotline, NSA-10.1  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

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**1-888-327-4236**

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(DASH) 2 DOT



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