



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1374

Date Received

13-MAY-2003

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OWNER INFORMATION (Type or Print)

Name
Address
City RAHWAY State NJ Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an your name or address to the vehicle manufacturer.
Signature of Owner Date 7/18/03

VEHICLE INFORMATION

Make GMC Model SUBURBAN Model Year 1999
Date Purchased Dealer's Name and Telephone Number Lucas Chevrolet
Original Owner Dealer's City Woodbridge State NJ Zip Code 07090 Engine: No: Cylinders 8
Transmission Type Antilock Brakes Powertrain Vehicle Component Code 136000 VISIBILITY: WINDSHIELD WIPER/WASHER
 Cruise Control Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) too numerous to count Failure Mileage Failure Speed any speed ~~wiper~~ wiper motor

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make The Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING IN THE RAIN THE WINDSHIELD WIPER FAILED SPORADICALLY CAUSING LOW VISIBILITY. *NLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

During rain storms while driving window wipers on front windshield stop working. After a few minutes it starts up again. This causes a very dangerous situation. Last episode I rode for 20 minutes in a light rain with no wipers. Had to pull over 2 times due to no visibility. I spoke with the dealers service manager and he told me that there are recalls on the wipers motor but not my year. I then spoke to the manager of the dealership and he told me the same. The recall was for years like 98 but not 99 - my vehicle was built in 1998 even though it is a 1999. I also called GMC customer service dept and they also said the same thing.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

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DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

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(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/qa.htm>