



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 188161

Date Received

13-2003-NOV 19

Repository ☐

Reference No.
10019752

OWNER INFORMATION (Type or Print)

Name

Address

City

SPRINGFIELD Grove

State

MO

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10-30-03

VEHICLE INFORMATION

Make

DODGE

Model

ES5D

Model Year

1993

Date Purchased

Oct, '92

Dealer's Name and Telephone Number

Ozark Dodge

Engine

No: Cylinders

8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Ozark

State

MO

Zip Code

Vehicle Component Code

030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 9

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
From New
Oct 92 to
10/30/03

Failure Mileage
From 0 to
120,000

Failure Speed
all speeds

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

The Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure. i.e., parts repaired or replaced (and if old part is available).

THE REAR BRAKES DIDNT WORK. THE VEHICLE WAS TAKEN TO THE DEALER NINE TIMES AND THE PROBLEM STILL EXISTS. *NLM

Front brakes/rotors replaced 9 times,
Rear brakes never worked, + still don't
making it very dangerous on wet pavement.
Only 1 front brake actually worked. Some old
parts available

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to a publicly posted in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Several near accidents from brakes not working.
I have to drive slowly + stay home when roads wet or
when snow. We believe this van is dangerous under
these circumstances, so we don't use it. We have spent
several thousand dollars on front brakes alone at
Ozark Dodge, + have caught them lying to us
about actually not checking brakes when we told them to.
This van has hurt our family economically, as
we rent vans + cars (several thousand dollars).
The bad brakes did help cause 1 wreck in Jan '03.

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400 Seventh St., S.W.
Washington, D.C. 20590

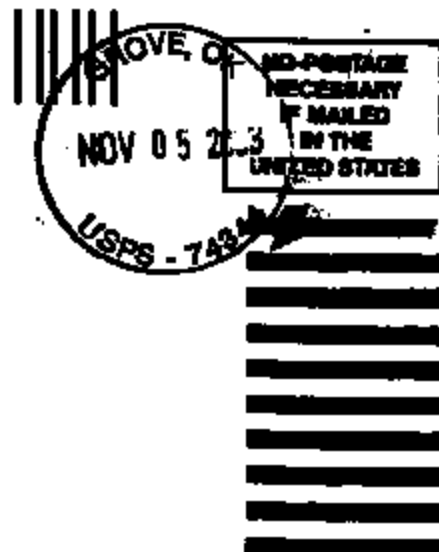
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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<http://www.nhtsa.dot.gov/vehicle>



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and dial toll free at

DASH2DOT

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**