



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

2003 JUN 26 AM 9:00
13-MAY-2003

Reference No.
10019719

OWNER INFORMATION (Type or Print)

Name

Address

City DALY CITY

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/1/03

VEHICLE INFORMATION

Make TOYOTA

Model PRIUS

Model Year 2002

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

4

Regular

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

28-APR-2003

11000

60 mph

5-2-03

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1SABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

2

0

N CA Highway Patrol

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE VEHICLE STALLED. IT WAS DIFFICULT TO GET THE VEHICLE RESTARTED. WHILE

Driving at about 60 mph, around a slightly curved section, the vehicle locked, & LOST POWER; gas pedal did no good; lost control, skid marked the paved Highway + RAMP off the freeway into bushes + trees; Flipped over + also rolled twice over + landed on its Tires.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

AIR BAGS DID NOT INFLATE

512 BX 124620860589

AM9

THREE TIMES BEFORE THE ACCIDENT on 5/2/03,
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IT HAPPENED BEFORE THAT VEHICLE LOST POWER WHILE IN MOTION. ON APRIL 28, MELODY TOYOTA SPECIALIST (ELVIS) CHECKED IT & SAID NOTHING WAS WRONG. COMPUTER SHOWED NO INFO IN ITS HISTORY MEMORY. IF IT HAPPENS AGAIN, TO BRING THE CAR BACK TO CHECK IT MORE THOROUGHLY?? AFTER THE ACCIDENT, I WENT TO THE DEALER & WHEN I TOLD Melody Toyota Manager (JD or John), he SMIRKED & SAID "NOW YOU GOT YOUR NEW CAR". This is because I felt I was cheated & I let them know it, it was a certified used car when I purchased it.

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U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

480 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.safercar.gov/hotline>