



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2003  
12-14-2003 AM

Repository

Reference No.

10019658

**OWNER INFORMATION (Type or Print)**

Name

Address

City

HOUSTON

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorized NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

YES

NO

Signature of Owner

Date 06/13/03

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2AJ1HD6045XC871130

Make  
JAGUAR

Model  
XJBL

Model Year  
1999

Date Purchased

11/29/2001

Dealer's Name and Telephone Number

832-249-2100

PARK PLACE JAGUAR

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

Dealer's City

HOUSTON

State

Zip Code

TX

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

4/25/03

Failure Mileage

~ 57000

Failure Speed

55

SUN ROOF CONTROL MODULE. THE MODULE HAD BEEN REPLACED ABOUT 2 MONTHS PRIOR TO THE FIRE

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I am writing this to inform DOT of an ELECTRICAL FIRE that occurred on 4/25/03.

Driving home from our Vacation (around 700 Miles from Home) the sunroof automatically opened and a burning smell permeated the cockpit. I immediately pulled to the side of the road, turned the car off, and began pulling fuses to insure all power was off to the auxiliary devices. However, minutes after, the smoked turned into fire and 6" flames shot out from under the Sunroof button cluster (see photo). I pulled the cover away from the headliner and poured our drinking water on the FIRE (5 liters) to extinguish the flames. Please be advised that on 02/28/03 the Sunroof Control Module was replaced due to a malfunction and my car is still under warranty (100K miles/5 years).

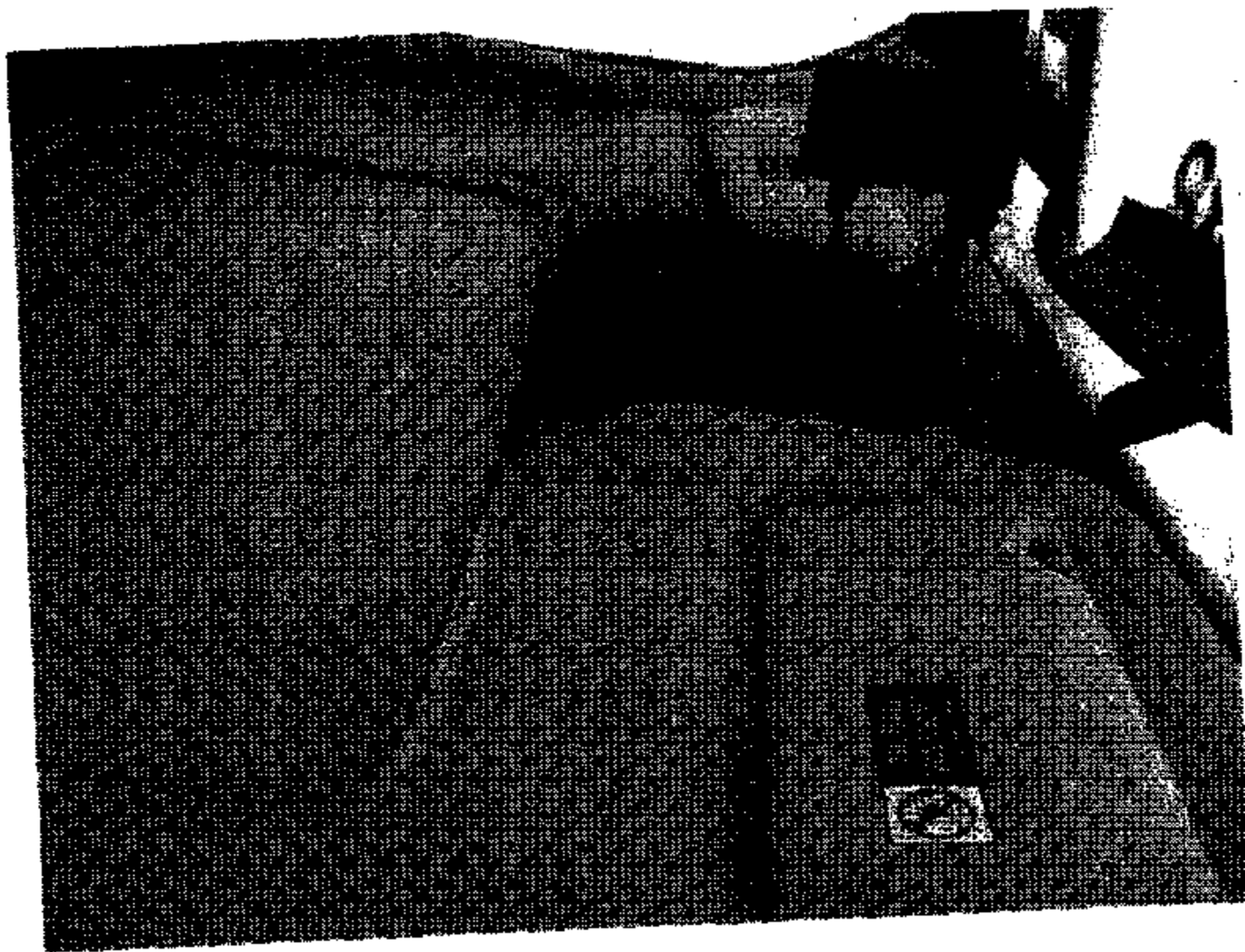
An independent forensic specialist confirmed the cause of the fire was due to the Sunroof Control Module. I informed Jaguar North America of the findings, but they were not concerned and would not further investigate the failed module (see attached Repair Invoice for replaced items). All old parts are available for your investigation.

Include, if available: Police/Fire Department Reports/Photos and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

SEE ATTACHED FIRE REPORT, PHOTOS, AND REPAIR INVOICE.



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXEMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**