



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

12-MAY-2003

Repository

Reference No.
10019595

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: WICHITA State: KS Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 6/30/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make JEEP	Model CHEROKEE	Model Year 1999
Date Purchased July or Aug 1999	Dealer's Name and Telephone Number DAVIS Moore Jeep 316-618-2000	Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/>	Dealer's City Wichita	Fuel Type: unloaded
State KS	Zip Code 67218	
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain
Vehicle Component Code 034530 SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS		Multiple Failure: 1 (this is the 5 th time)

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 03-MAY-2003
Failure Mileage: [Redacted]
Failure Speed: at about 50 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTMALSABC036): [Redacted] Original Equipment Prior Repair
Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No
Fire Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN THE BRAKES WERE APPLIED, THE VEHICLE VIBRATED AND CAUSED EXTENDED STOPPING DISTANCE. *JB
We have gone back to the dealer with the same problem 5 times. The vibration is so severe that if I need to stop suddenly I believe I would lose control of the Jeep. We have had only temporary fixes and believe that the brakes should be completely changed out. We are retired & on a fixed income and can not afford to pay for repeated repair.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(over)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Please make a recall of these dangerous brakes.

These service manager at Davis Moore Jeep repair in Wichita confirmed that he see's more than 30 repairs in a month and that a recall will not be made until enough people complain. But many people like me may think that they are alone in this problem.

Could you check with service records at the Jeep Service Dept's & see what the numbers are. Thank you.

Wichita Ks

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



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BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



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400 7th Street, SW
Washington, DC 20590

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OR

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and dial toll free at

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(DASH) 2 DOT



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