



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov

FOR AGENCY USE ONLY

Date Received
MAY 7, 2003

Od_or _____
r_ctl _____
od_rt _____
up_ltr _____

Reference No.
10019454

OWNER INFORMATION (Type or Print)

Name _____
Street No. _____ Apt. No. _____
City *Cottonwood* State *AZ* Zip Code _____

Daytime Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date *6/6/2000*

PRODUCT INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) <i>2B4FK41G8NR</i>		(Located at bottom of windshield on driver's side)		Make <i>Dodge Grand Caravan</i>	Model <i>LELW8 Wagon</i>	Year <i>89</i>
Purchased Date	Dealer's Name <i>Cottonwood</i>			Engine Size (CID/CCL) <i>5.2</i>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection	
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City	State	Zip Code			
<i>Cottonwood</i>	<i>AZ</i>	<i>86326</i>				
Manufacture Date (on driver's door or pillar)	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input type="checkbox"/> Air Bag <input checked="" type="checkbox"/> Seat Belt <input type="checkbox"/> Child Seat		Drivetrain <input type="checkbox"/> 4-Wheel		

FAILED COMPONENT(S)/PART(S) INFORMATION

<i>4</i>	Part Name(s) <i>Radiator cap / Ignition switch / lock on back hatch / lock on slider</i>	Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures <i>5</i>	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s)	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No
		NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number Persons Injured <i>1</i>	Number of Fatalities <i>0</i>	Reported to Manufacturer <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	---	------------------------------------	----------------------------------	---

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).
I bought this van drove it 31 miles the ignition stuck on. The van was over heating and we could not turn it off - so my husband got out of car on I-17 to get it shut down before motor was blown. When he reached for coil wire to shut van down the warped seal on radiator cap gave way and my husband was burned on his face, hands had to go to local hospital. I feel this is the fault.

The Privacy Act of 1974 - Public Law 93-576 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Fault of the dealer ship that sold me the van
They should have checked the van over better.
The side door comes open while driving down
the road if it is not well locked. The evening that
my husband was burned the police man who stopped
to help us said the van had some safety issues
but we did not know how to write a station for
the locked position and slider door. Safety is
the most important issue to me because I have
children. The dealer should not have sold me the
Van with these problems.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>