



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received: 02/13/03 - 7
Repository:
Repository No.: 10019422

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: MORGANVILLE State: NJ Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: [Redacted]

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of your signature, the manufacturer will use the name or address on the vehicle manufacturer's records.
Signature of Owner: [Redacted] Date: 7/18/03

VEHICLE INFORMATION

Make: LINCOLN Model: TOWN CAR Model Year: 1996
Date Purchased: [Redacted] Dealer's Name and Telephone Number: Irwin Lincoln Mercury 732-462-1818
Original Owner: Dealer's City: Freehold NJ State: NJ Zip Code: 07728 Engine: No. Cylinders: 8 Fuel Type: Gas
Transmission Type: Auto Antilock Brakes Powertrain: Yes Cruise Control
Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: [Redacted]

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 18 MAR 2003
Failure Mileage: 65284 Failure Speed: 50mph Intake Manifold
20 Dec 2002

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: -- Number of Deaths: -- Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING THE VEHICLE SHUT OFF. IT WAS DIFFICULT FOR THE DRIVER TO RESTART THE VEHICLE. *NLM

I was able to drive the car at slow speed to a local repair shop while on vacation in Orlando, FL. The mechanic immediately diagnosed the failed component part (intake manifold). The part is composed of mold plastic and the mechanic pointed out the failure in the weak seam of the plastic part. The replacement part was ordered from a local Ford dealership. The replacement part is composed of

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

the same plastic material however, Ford has modified the part by adding a metal cover to the component part in the vicinity of the failed area. Further anecdotal evidence from local Ford mechanics and other independent mechanics (including the Florida mechanic who said I was his 3rd in fold manifold job that month) indicates a very high incidence of this part failure. Additionally, it has come to my attention that there has been a recall on 1996 Ford Mustangs (same engine) for this defective part.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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Administration
http://www.dot.gov/office

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**