



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1374

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07-MAY-2003

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OWNER INFORMATION (Type or Print)

Name _____
Address _____
City SAN DIEGO State CA Zip Code _____

Daytime Telephone Number _____
Evening Telephone Number _____
E-mail Address _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

1YVGF22CXX5B31934 Make MAZDA Model 626 Model Year 1999
Date Purchased 1/11/03 Dealer's Name and Telephone Number CASH AUTOMOTIVE GROUP
Original Owner Dealer's City ESCONDIDO State CA Zip Code 92029 Engine: No. Cylinders 4 Fuel Type: un-leaded
Transmission Type Auto Antilock Brakes Cruise Control Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 141000 AIR BAGS:FRONTAL
Multiple Failure: PASSENGER & DRIVER FAILED

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 4/27/03 Failure Mileage ~43,000 Failure Speed ~40 BOTH DRIVERS & PASSENGER AIR BAGS DID NOT DEPLOY

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15)
DOT No. (Example: DOTM16ABC035) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured _____ Number of Deaths _____ Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE WAS INVOLVED IN A FRONTAL COLLISION YET THE AIR BAGS DID NOT DEPLOY. *NLM
Picture attached.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

From: [REDACTED]
To: [REDACTED]
Sent: Wednesday, June 04, 2003 6:02 PM
Attach: Photo0002.bmp
Subject: 1st Scanned photo

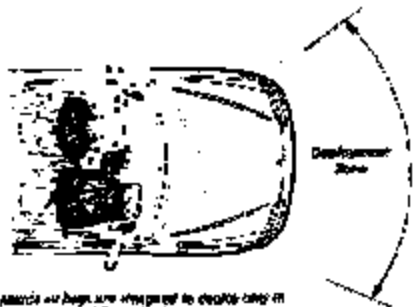
The new MSN 8: smart spam protection and 2 months FREE*
<http://join.msn.com/?page=features/junkmail>



**A QUICK LOOK
AT THE MAZDA
SUPPLEMENTAL
RESTRAINT
SYSTEM (SRS).**

The Mazda Supplemental Restraint System (SRS) consists, in part, of ruggedly constructed nylon air bags housed in the steering wheel and dashboard of your car. In the event you are involved in

a frontal collision that might result in serious injury, they will inflate with a harmless gas at a lightning speed—0.06 seconds, less time than it takes to blink your eyes. Once the force of the impact has been absorbed, the air bags will then deflate in a fraction of a second.



Mazda air bags are designed to deploy only in specific types of frontal collisions.

**WHY THE
MAZDA SRS
PLAYS SUCH AN
IMPORTANT ROLE
IN YOUR SAFETY.**

It's a proven fact that air bags can help reduce the occurrence and/or severity of head and neck injuries. One reason is that air bags are designed specifically to

work together with your safety belts by helping to cushion and distribute the force of the impact evenly over your head and upper body. (Of course, even when air bags and safety belts are used together, injuries may still occur in some accidents.) Bear in mind, too, that your Mazda air bags are neither an alternative to nor a replacement for your safety belt system. Your safety belts are the primary restraint in every accident mode. In fact, the air bags won't activate in rear, side or minor frontal collisions, or in a rollover, so you will be depending completely on the safety belt system. Always remember to buckle up.

A NOTE ON "SECOND GENERATION" AIR BAGS.

Recent advances in air bag design have led to the development of so-called "depowered" air bags. These work in exactly the same manner as other air bags, but inflate with about 20% less force. The new system is currently incorporated into Mazda Trucks, and will be phased into all other Mazda vehicles as development proceeds.

**HOW IT ALL
WORKS TO HELP
PROTECT YOU IN
THE EVENT OF
AN ACCIDENT.**

The Mazda air bags (SRS) are designed to inflate in full and near-full frontal crashes, but not in rear impacts, side impacts, or rollovers. And there might even be cases in which the

air bags will not deploy in a frontal crash, depending on the direction and/or strength of the impact on the vehicle, as illustrated on the next page. Sensors located in the vehicle trigger the air bag modules in a frontal collision above a specific level of impact and severity.

WHEN AIR BAGS WILL DEPLOY.



The air bags are designed to deploy in a severe frontal or near-frontal collision with another vehicle (stopped or moving), or with a solid wall.

WHEN AIR BAGS WILL NOT DEPLOY.



If you are struck from behind, the air bags will not deploy. Unless you are pushed into a severe frontal collision.

Because of the direction of the impact force, a side collision will not trigger the air bags.



The air bags will not provide any protection in a rollover type of accident.