



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

07-MAY-2003

Repository

Reference No.
10019356-95

OWNER INFORMATION (Type or Print)

Name

Address

City

PINCKNEY

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5-30-03

VEHICLE INFORMATION

Make	FORD	Model	F250	Model Year	2000
Date Purchased	5-2000	Dealer's Name and Telephone Number	Mc DONALD FORD 810-349-1400		Engine:
Original Owner	<input checked="" type="checkbox"/>	Dealer's City	NORTHVILLE	State	MI
		Zip Code	48167	No. Cylinders	8
Transmission Type	MANUAL 5 SPEED	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Vehicle Component Code	150000 SEAT BELTS
		<input checked="" type="checkbox"/> Cruise Control		Multiple Failure:	YES

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	04-MAY-2003	Failure Mileage	16,000 34,000 60,000	Failure Speed	SEE DESCRIPTION
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTNALSABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N

Narrative Description of Incident(s), Crash(es), and Injury(es)-
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure(s), parts repaired or replaced (and if old part is available).

THE SEAT BELT WOULD NOT RETRACT PROPERLY. *NLM

My dealer did fix (replace) the belt for me once when the vehicle had 16,000 mi. on it. At 34,816 mi I had it replaced again by another dealer. (Victory Ford, 1009 S. Clinton, Stockbridge, MI.) I now have 60,000 mi. on the vehicle and having the same problem with the belt. I was told by the dealer I would have to pay to have the problem fixed this time. (OVER)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The seat belt does not retract. The slack gets caught in the bottom of the door. When you buckle up, you think all is well, however, it is not. Once I hit my brakes, I held, went forward in my seat, and the slack from the door broke loose. I went forward even more in my seat. In a real accident, if the slack is not described, a person could be in trouble. A friend with the same truck, later model, has the same problem.

I believe this to be a serious problem. I would find it hard to believe that no one has been injured as a result of these defective seat belts!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



QUESTIONNAIRE

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COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

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(DASH) 2 DOT



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