



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

Repository ☐

2003 JUN
07 MAY 2003 9 PM

Reference No.
10019346

OWNER INFORMATION (Type or Print)

Name

Address

City

ROCHESTER HILLS

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 5/12/03

VEHICLE INFORMATION

Date Purchased 4/25/03		Dealer's Name and Telephone Number ROCHESTER HILLS CHRYSLER JEEP		Make JEEP	Model LIBERTY	Model Year 2003
Original Owner ☒	Dealer's City ROCHESTER	State MI	Zip Code 48307	Engine: 3.7 No. Cylinders V6	Fuel Type: GASOLINE	
Transmission Type AUTO 4-SPD.	☒ Antilock Brakes ☐ Cruise Control	Powertrain		Vehicle Component Code 180000 VEHICLE SPEED CONTROL		
Multiple Failure:						

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 05-MAY-2003	Failure Mileage 403	Failure Speed 5 MPH.	ACCEL PEDAL CAME LOOSE FROM THROTTLE CABLE.
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTNALSABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHEN THE VEHICLE WAS PUT IN DRIVE THE VEHICLE ACCELERATED WITHOUT WARNING WHICH CAUSED MINOR DAMAGE TO THE VEHICLE.
*NLM ~~STARTED~~ VEHICLE AND PUT IT INTO REVERSE -
1) BACKED THE VEHICLE OUT OF MY DRIVE WAY TO DRIVE TO WORK.
ONCE I WAS ON THE MAIN STREET IN MY NEIGHBORHOOD
I PUT CAR INTO DRIVE.
2) CAR WOULD NOT ACCELERATE ABOVE 3-5 MPH. AND THERE WAS NO
PRESSURE ON THE ACCEL PEDAL. EVENTUALLY THERE WAS NO ACCELERATION -
3) SO I COASTED TO THE EDGE OF THE STREET.
I PHONED THE DEALER - CAR WAS TOWED IN AND REPAIRED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

REPAIR NEEDED WAS: REFASTEN THROTTLE CABLE TO
A CC. PEDAL. SEE ATTACHED SERVICE INVOICE.
I HAVE ALSO REPORTED THIS INCIDENT TO DAIMLER
CHRYSLER CUSTOMER SERVICE.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.nhtsa.dot.gov/odv>

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**