



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received: 703 JUN -9
 07-MAY-2003
 Repository:
 Reference No.: 10019340

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: STANTON ISLAND, STATEN ISLAND State: NY Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
 Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 Signature of Owner: [REDACTED] Date: 5/20/03 (MAY 20, 2003)

VEHICLE INFORMATION

17 Use Vehicle Identification Number located at bottom of instrument panel or driver's side door: 1HGCG1247A0000711
 Make: HONDA Model: ACCORD Model Year: 1999
 Date Purchased: JUNE 1, 1999 Dealer's Name and Telephone Number: (718) STATEN ISLAND HONDA 710-1100
 Engine: No. Cylinders: 4 cyl. Fuel Type: GAS
 Original Owner: Dealer's City: STATEN ISLAND State: NY Zip Code: 10305
 Transmission Type: AUTOMATIC Antilock Brakes Powertrain: [REDACTED] Vehicle Component Code: 220000 SEATS
 Cruise Control Multiple Failure: [REDACTED]

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): UNKNOWN Failure Mileage: UNKNOWN Failure Speed: N/A
 FOR ALL I KNOW, FAILURE OF DRIVER'S SEAT COULD HAVE BEEN PRESENT AT PURCHASE TIME.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
 DOT No. (Example: DOTM19ABC0361) Original Equipment Prior Repair: Failure Location: [REDACTED]
 Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: N/A Number of Deaths: N/A Reported to Police: N

Write a Description of Incident(s), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE AUTOMATIC DRIVERS SIDE SEAT BECAME DETACHED AND THE CONSUMER FELT LIKE THE SEAT WAS BEING HELD BY ONE LITTLE BOLT.
 *NLM
 THIS I DO NOT KNOW ABOUT OR FELT ABOUT.

ON APRIL 16, 2003 I BROUGHT MY 1998 HONDA ACCORD IN FOR MY 30,000 MILE SERVICE CHECK-UP. THIS SERVICE WAS PERFORMED IN THE SERVICE DEPT. OF THE DEALER WHERE I BOUGHT MY HONDA AT HONDA OF STATEN ISLAND, S.G. HYLAN MOTORS CORP. 280 - PARKINSON AVE. STATEN ISLAND, N.Y. 10305
 MY SERVICE TAG NUMBER FOR THAT DAY WAS T1892. WHILE THE SERVICE ORDER WAS BEING WRITTEN UP, I MENTIONED TO THE ASST. SERVICE MANAGER THAT THERE WAS A PROBLEM WITH THE DRIVERS POWER SEAT.
 THE PROBLEM WAS THAT THE FRONT BOTTOM OF THE SEAT WAS NOT TIED DOWN WITH OR BY ANY MEANS AND THE SEAT WOULD PIVOT ON WHAT EVER WAS HOLDING IT ON THE BACK BOTTOM, ALLOWING THE REST OF THE SEAT TO RISE UPWARDS STARTING FROM THE FRONT.



AS A RESULT, THE SEAT WAS CHECKED AND AS INDICATED ON THE SERVICE ORDER "LINE "B", ANOTHER SEAT TRACK WOULD BE NEEDED. ALL FOR THE PRICE OF \$800+. FOR ALL I KNOW, THE PROBLEM COULD HAVE EXISTED BEFORE I EVEN BOUGHT THE CAR.
 MY VEHICLE HAS NOT EVER BEEN MANHANDLED BY MYSELF OR ANYONE ELSE IN ANY WAY AND IT SEEMS PECULIAR TO ME THAT THIS CONDITION EVEN EXISTS.
 WHAT I THINK DOES EXIST, IS A SAFETY HAZARD FROM DAY ONE AND NO ONE WANTS TO ADMIT IT. THERE SHOULD BE A RECALL ON THIS MODEL VEHICLE SO THAT LESS PEOPLE WOULD FALL OR BE KNOCKED OUT OF THEIR VEHICLES. THINK ABOUT IT. I WILL AWAIT ANY FAVORABLE REPLIES.
 RIGHT NOW, THE SEAT STILL REMAINS IN THE CONDITION DESCRIBED IN THIS WRITING.

Sincerely,
 [REDACTED]
 E-MAIL: [REDACTED]

Ink The Print should be at

SEAT