



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

05-MAY-2003

Repository ☐

Reference No. 10019302
49

OWNER INFORMATION (Type or Print)

Name

Address

City

GREER

State SC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of name or address to the vehicle manufacturer,
Signature of Owner Date 5/28/03

VEHICLE INFORMATION

Make

FORD

Model

MUSTANG

Model Year

2002

Date Purchased

Dealer's Name and Telephone Number

Five Star Ford 864-288-9899

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

Simpsonville

State

SC

Zip Code

29081

Transmission Type

Automatic

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

020000 SUSPENSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-MAY-2003

Failure Mileage

6,000

Failure Speed

40 mph

Braking system

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make:

Goodyear

Tire Model (Name or Number)

Equale

Tire Size (Example P215/65R15)

245/45Z R17

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

ie, parts repaired or replaced (and if old part is available).

WHEN THE BRAKES WERE APPLIED, THE VEHICLE PULLED TO THE SIDE. *JB

The pulling is so bad I am afraid I will be pulled into oncoming traffic or into the ditch. I am very concerned due to safety of myself, my family and other innocent civilians.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.