



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236) 2003 JUN - 9 AM 4:44:33  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

Repository

Reference No.  
10018260

**OWNER INFORMATION (Type or Print)**

Name

Address

City WILMINGTON

State DE

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an address to the vehicle manufacturer.  
Signature of Owner Date 05/27/03

**VEHICLE INFORMATION**

Make  
CADILLAC

Model  
ELDORADO

Model Year  
1993

Date Purchased  
1993

Dealer's Name and Telephone Number  
DELAWARE CADILLAC

Engine:  
No. Cylinders  
V-8

Fuel Type:  
GAS

Original Owner

Dealer's City  
WILMINGTON

State  
DE

Zip Code  
19803

Transmission Type  
AUTO

Antilock Brakes  
 Cruise Control

Powertrain  
NORTH STAR ENGINE

Vehicle Component Code  
072200 FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, .

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
03-MAY-2003

Failure Mileage  
92000

Failure Speed

ELDORADO } PUL00001 thru  
VIN NOS. } PUL08760

RECALLED

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Child Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes  No

Yes  No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

92000

THE CONSUMER'S VEHICLE EXPERIENCED THE SAME PROBLEM AS STATED IN RECALL #072200, FUEL LINE, HOWEVER THE DEALER REFUSED TO REPAIR, BECAUSE THE VEHICLE IDENTIFICATION NUMBER WAS NOT INCLUDED IN THE RECALL. \*JB

WHEN I ATTEMPTED TO START MY CAR - THERE WAS A LOUD EXPLOSION AND A LARGE GUSH OR CLOUD OF SMOKE COMING FROM THE ENGINE - THE SMOKE FILLED MY 2 CAR GARAGE! (CONT'D) OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should be taken appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I WAS SCARED TO DEATH -  
THE CAR HAD TO BE TOWED TO:

DELAWARE CADILLAC

1600 PENNSYLVANIA AVE.

WILMINGTON, DE. 19802

PHONE 302-656-3100

SERVICE MGR. - RON DE STEPHANO

MY CAR HAD A BLOWN MANIFOLD WITH  
PIECES OF 1/4" ALUMINUM FRAGMENT S  
UNDER THE HOOD.

COST TO REPAIR 1700

DEALER REFUSED TO COVER COST

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20580



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

DOT Auto Safety Hotline  
(DASH) 2 DOT



US Department of Transportation  
National Highway Traffic Safety  
Administration  
http://www.nhtsa.dot.gov/odot

Number: 93-C-4  
Date: April, 1993  
Page: 2

**PRELIMINARY DRAFT**

7/22/93

10V-008 (4)

**VEHICLES INVOLVED**

All 1993 model Eldorados and Sevilles built within the following VIN ranges require this campaign:

{ Eldorado - PU600001 through PU609760  
Seville - PU600001 through PU615616 }

All vehicles indicated on your Dealer List require this campaign; however, any vehicle within the above VIN range should be checked for campaign involvement prior to sale or service utilizing the Vehicle Information Service System (VISS).

**DEALER LIST**

A list of involved vehicles, which our records indicate were sold by or shipped to you, is enclosed for your follow-up. This list contains owner names, addresses and telephone numbers obtained from Cadillac delivery records. Dealers are to contact the owners of the vehicles indicated on their list and arrange for the campaign correction to be performed as soon as possible. If no list is enclosed, none of the suspect vehicles are known to be in your area. Also, we suggest you use this list to order your initial parts requirements.

**DEALER CAMPAIGN RESPONSIBILITY**

All unsold new vehicles in dealers' possession and subject to this campaign **MUST** be held and inspected/repaired per the service procedure of this campaign bulletin before owners take possession of these vehicles.

{ Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward. }

Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions contained in this bulletin.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

(3)

93V-08A

93-C-4

**PRELIMINARY DRAFT**

April, 1993

~~2/3/93~~

6

93V-08A (1)

**SUBJECT: 4.6L GAS ENGINE FUEL PIPE CONNECTOR INTEGRITY**

**MODEL: CERTAIN 1993 ELBORADOS AND SEVILLES**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the owner letter, if the condition is not remedied within a reasonable time, owners are instructed on how to contact the National Highway Traffic Safety Administration.

**CONDITION**

General Motors has determined that a defect which relates to motor vehicle safety exists in some 1993 model Cadillac Eldorados or Sevilles equipped with a 4.6L gas engine. The fuel feed and return lines to the engine fuel injection system may not be fully assembled and locked. They may work loose with time and mileage causing a fuel leak in the engine compartment. If an ignition source is present, an engine compartment fire may occur.

**REPAIR ACTION**

To correct this condition, dealers are to inspect the fuel pipe connectors on all involved vehicles and, if necessary, adjust or replace all affected components as per the Vehicles Involved and Service Procedure sections of this bulletin.