



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

05-MAY-2003

Repository ☐

Reference No.
10018172 01

OWNER INFORMATION (Type or Print)

Name

Address

City

NASHVILLE

State

TN

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/27/03

VEHICLE INFORMATION

State

DODGE

Model

STRATUS

Model Year

2003

Date Purchased
2-22-03

Dealer's Name and Telephone Number
Recent Dodge 615-208-8550

Engine: 2.4
No. Cylinders 4

Fuel Type:
Unleaded
Reg. 987

Original Owner

Dealer's City
Nashville

State

TN 37115

Transmission Type

4 speed
manual
Automatic

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

034000 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
05-FEB-2003

Failure Mileage
8

Failure Speed

Brake system not functioning
correctly

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
Goodyear

Tire Model (Name or Number)
EAGLE-ULS

Tire Size (Example P215/65R15)
P205/65R16 85W

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

13 JUN 2003
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(es)

When applying brakes to stop car goes a long distance before stopping. Also any time I use my brakes the car makes a popping noise and also grinds as if metal is rubbing to rubber then when stopped can smell the brakes and fill the heat. Shakes also continue to cause a lot of brake dust in a matter of one to two days, only in the front. Regent Dodge will not try to take car to my complaint about these things. Rotors turned once but by a different mechanic than where I bought the car but problem still stands.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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