



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received: 01-MAY-2003 JUN 27  
Repository:   
Reference No.: 10018004

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: LANNON State: WI Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address:  
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 6/16/03

VEHICLE INFORMATION

Make: DODGE Model: GRAND CARAVAN Model Year: 1995

Date Purchased: 1995 Dealer's Name and Telephone Number: 888-644-1412 Darrow Dodge - former Northshore Dodge  
Original Owner:  Original Dealer's City: Milwaukee State: WI Zip Code: [Redacted] Engine: 6 No. Cylinders: 6 Fuel Type: Unleaded Regular

Transmission Type:  Antilock Brakes Powertrain: [Redacted] Vehicle Component Code: 051000 ENGINE AND ENGINE COOLING:ENGINE  
 Cruise Control Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-MAY-2003 Failure Mileage: after 20,000 mi Failure Speed: any speed M-A-P Sensor

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]

DOT No. (Example: DOTM19A8C036)  Original Equipment  Prior Repair Failure Location: [Redacted]

Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]

Seat Type: [Redacted] Installation System: [Redacted]

Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es) and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE VEHICLE STALL AND COULD NOT BE RESTARTED FOR ABOUT TEN MINUTES. \*NLM

I could be driving on a straight hwy and the car would stop. The first time it happened on Hwy 50 in Fla. Took it to dealer and they said it was a glitch. Second time it happened in W. Frankfort, Ill. The third time it was on the freeway outside Bloomington, Ill. Hwy patrol called tow truck (penday) to get me off the hwy. Still on warranty. Last 4x's were in [Redacted]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

my hometown vicinity. A local mechanic finally diagnosed it and repaired it. Cabs usually go hay wire on a hot or sun when garage aren't open. This mechanic came to my house to see if he could diagnose the problem. It was the M-A-P sensor and I haven't had trouble since. This problem was an accident waiting to happen

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**  
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
ON

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and dial toll free at

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**1-888-327-4238**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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