



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100161

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**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: WRIGHT State: WY Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 6/16/03

**VEHICLE INFORMATION**

Make: SUZUKI Model: GRAND VITARA Model Year: 1999

Date Purchased: 9/1999 Dealer's Name and Telephone Number: Remrock Auto Dealer

Engine: No. Cylinders: Fuel Type: Gas

Original Owner:  Dealer's City: Billings, Montana State: Zip Code:

Transmission Type: Standard Antilock Brakes:  Cruise Control:  Powertrain:

Vehicle Component Code: 061110 ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:BELTS A1  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): Failure Mileage: 30000 Failure Speed: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):

DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:

Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE VEHICLE WAS TAKEN TO THE DEALER AT 30,000 MILES BECAUSE OF A "CLICKING NOISE" COMING FROM THE ENGINE. THE DEALER STATED THAT THERE WAS NO PROBLEM WITH THE ENGINE. THE VEHICLE WAS THEN TAKEN TO AN INDEPENDENT MECHANIC WHO FOUND A PROBLEM WITH THE TENSION ON THE TIMING CHAIN. THE PART IS ON BACK ORDER. \*NLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoic.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 2004-Public Law 107-377 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a manufacturer tire enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.