



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

30-APR-2003

Repository ☐

Reference No. 11
10017833

OWNER INFORMATION (Type or Print)

Name

Address

City LOVELAND

State CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, NHTSA will NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 04/26/03

VEHICLE INFORMATION

Make
BUICK

Model
LESABRE

Model Year
2000

Date Purchased
1-4-02

Dealer's Name and Telephone Number
AVALANCHE MOTORS 970 972 9888

Engine:
No. Cylinders
6

Fuel Type:
GAS

Original Owner
☐

Dealer's City
LOVELAND

State
CO

Zip Code
80537

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code
030000 SERVICE BRAKES, HYDRAULIC

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
25-APR-2003

Failure Mileage
39,951

Failure Speed
0

BRAKES - BRAKE LEVER FROM POWER
BRAKE TO BRAKE PEDAL - FALL OFF

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHEN THE BRAKES WERE APPLIED, THE VEHICLE EXPERIENCED EXTENDED STOPPING DISTANCE. *JB

COMPLETE LOSS OF BRAKES - MECHANICAL LEVER FROM POWER
BRAKE TO BRAKE PEDAL DISENGAGED (NO BRAKES)

NOTE ADDITIONAL INFORMATION

VIN# 1G4HP54KX4181907

GM SHOULD RECALL ALL BUICKS WITH SIMILAR BRAKE SET UP

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

05-26-03

OUT OF TRANSPORTATION
ADDITIONAL INFORMATION.

ON 12-26-02 WE CALLED GM.
DISPATCH 160655Z. T.M. SENT
TOW TRUCK ON 12-26-02 PM.

THE TOW TRUCK DRIVER ASKED
WHAT THE PROBLEM WAS - I EXPLAINED
WHAT HAD HAPPENED. HE SAID I CAN
FIX THE PROBLEM, THIS IS COMMON
WITH THESE BUSES.

WITHIN TEN MINUTES HE
HAD BRAKES REPAIRED ENOUGH
TO DRIVE TO BORK DEALER.

THE LEVER FROM HYDRAULIC TO
BRAKE PEDAL DISCONNECTED BECAUSE
OF FILTY "C" CLIP FROM BRAKE LEVER
TO PEDAL.

IF THIS IS COMMON FAILURE
IN A SMALL COMMUNITY, HOW
OFTEN DOES THIS HAPPEN?

HAVE WRITTEN TWICE TO
GREGORY BILLINGS, CUSTOMER
RELATIONSHIP MANAGER, TO NO
AVAIL - NO ANSWER.

3-03 HAD WRITTEN

M. CUSTOMER RELATIONS

LL

ATTAIN NO ANSWER.

I BELIEVE THIS IS A VERY
SERIOUS PROBLEM WITH BUICKS
AND VERY DANGEROUS TO COMPLETELY
LOSE BRAKING ACTION.

ALL BUICKS SHOULD BE
RECALLED TO INSPECT LOSS OF
'C' CLIPS- CAUSING COMPLETE
LOS OF BRAKING.

SINCERELY

[REDACTED]

LOVELAND Co

[REDACTED]

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**