



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received: 29-APR-2003
Repository: 52
Reference No.: 10017705

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: NORCROSS State: GA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 5/26/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at Bottom of Windshield on driver's side: LHGCC3641WA068960
Make: HONDA Model: ACCORD Model Year: 1998

Date Purchased: 2/2001 Dealer's Name and Telephone Number: Stone Mountain Chevrolet
Original Owner? Dealer's City: Stone Mountain State: GA Zip Code: [Redacted]
Engine: No. Cylinders: Fuel Type:

Transmission Type: Antilock Brakes Powertrain: Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
 Cruise Control Multiple Failure: Catalytic Converter

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): Failure Mileage: 40000 Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: Number of Deaths: Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE CHECK ENGINE LIGHT CONSTANTLY ILLUMINATED SINCE THE VEHICLE WAS PURCHASED. THE FIRST SERVICE DEALER ADVISED THAT THERE WAS A DEFECT WITH THE LIGHT. A DIFFERENT SERVICE DEALER ADVISED THAT THERE WAS A MANUFACTURER'S DEFECT WITH THE "CATALYST" THAT COULD CAUSE VEHICLE TO STALL WITHOUT WARNING. *NLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoic

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

None yet but engine light is on as well as
get service light. Engine light has been on since
I purchased the car and within a week or rather
a week or purchase the light came on and
they must have turned it off. The service manager
stated it was just a faulty light switch. No
need to worry. I put down 3000 as down
payment. Now it can not be replaced because
at the 80,000 miles Honda will not handle it.
So I am stuck w/ car payments on a car that
may stop on me at any time and I don't
have the money to get it fixed purchase
another car. How will I get to work. ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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