



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

Repository

2003-11-2003 11 11

Reference No.
10017517

OWNER INFORMATION (Type or Print)

Name

Address

City ALBANY

State OR

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 5/5/03

VEHICLE INFORMATION

Vehicle Identification Number 1FTHF145W242054	Make FORD	Model TAURUS	Model Year 1998
Date Purchased 11-2000	Dealer's Name and Telephone Number Friendship Ford (541) 259-1294		Engine: No. of Cylinders 6
Original Owner <input type="checkbox"/>	Dealer's City Lebanon	State OR	Zip Code 97385
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 3.0 L V6	Fuel Type: gas
Vehicle Component Code 061.000 ENGINE AND ENGINE COOLING:ENGINE		Multiple Failure: 1 12 to 15 times	

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 29 SEP 2001 11-25-2000	Failure Mileage 24000	Failure Speed All	ENGINE stalls at different speeds when maintaining a steady speed 25-35-45-58-68 mph. Car will accelerate when gears is on, upshift, down shift or level gears
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM1SABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE STALLED INTERMITTENTLY. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle stalls a few seconds when maintaining a desired speed. It does not matter what speed. It has occurred at least 12 to 15 times at speeds ranging from 25 mph to 65 mph. With the cruise control is on the car will excel on its own with foot off the peddle and not touching any of the controls on the steering wheel. It will continue to excel until the brake is pressed, or the coast button is held down. In my 30 years of driving, I have only one ticket a \$5.00 speeding ticket which can be credited to the faulty cruise control.

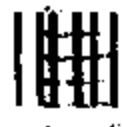
ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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(DASH) 2 DOT



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