



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

2003 MAY 27 PM 3:48
24-APR-2003

Repository

Reference No.
10017516

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City LAKE State MI Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA will provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 5/12/03

VEHICLE INFORMATION

[Redacted]		Make FORD	Model F350	Model Year 2003
Date Purchased 06 March 2003	Dealer's Name and Telephone Number Classic Ford 231-839-4336		Engine: No. Cylinders:	Fuel Type: Diesel
Original Owner <input checked="" type="checkbox"/>	Dealer's City Lake City	State MI	Zip Code 49651	
Transmission Type <input type="checkbox"/> Automatic <input type="checkbox"/> Manual	<input type="checkbox"/> Anti-lock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Vehicle Component Code 061000 ENGINE AND ENGINE COOLING:ENGINE	
Multiple Failure: 4				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 21-APR-2003 24-March-2003	Failure Mileage 700	Failure Speed 70	
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please Circle in each the Applicable Failure(s), Condition, and Injury(s).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING APPROXIMATELY 70 MPH ON HIGHWAY, THE VEHICLE STALLED 4 SEPARATE TIMES, WHICH RESULTED IN LOSS OF POWER STEERING AND BRAKE CONTROL. DEALER ADVISED THE PROBLEM WAS CORRECTED, BUT WAS UNABLE TO GUARANTEE THE VEHICLE WOULD NOT STALL AGAIN. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This happen more than 4 times, But it was in for repair that many time. I remember the last time was pekit up on 4-11-03. they said it was fixed. About 15 mile's away from Chase Ford. it stalled and on the way back it happen a total of 5 times.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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COMPLETE THIS FORM
OR

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and dial toll free at

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1-888-327-4238

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(DASH) & DOT



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<http://www.dhs.gov/odot>