



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

2003 MAY 27 AM 9: 01
23-APR-2003

Reference No.
10017457

OWNER INFORMATION (Type or Print)

Name

Address

City

ORRTANNA

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to forward a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner Date 1/1

VEHICLE INFORMATION

Make

LINCOLN

Model

TOWN CAR

Model Year

1998

Date Purchased

6/00

Dealer's Name and Telephone Number

DAVID WALKER 814 938-3450

Engine

No: Cylinders

8

Fuel Type:

GAS

Original Owner

☐ NO

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

013000 STEERING: GEAR BOX (OTHER THAN RACK AND PINION)

Multiple Failure: STEERING BOX RETAINING BOLTS

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

15-MAR-2003

Failure Mileage

66545

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE STEERING BOX WAS NOT PROPERLY ATTACHED TO THE FRAME. Three Bolts Attach the Steering Box to the Frame. Two of the Bolts were Completely Broken. The third could be removed with fingers. Bolts apparently were not tightened (torqued) properly at the factory. Locktight was visible on threads. Portions of Broken Bolts were extracted from the Gear Box. The Bolts are in my possession. I would be willing to send them for examination.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.