



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
n_dt _____
od_it _____
up_tr _____

Reference No.

10017430

2003 APR 18 PM 12:18

OWNER INFORMATION (Type or Print)

Name			
Street No.		Apt. No.	
City	MIAMI FL	State	FL
Zip Code			
Daytime Telephone Number			

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 3/23/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits)	(Located at bottom of windshield on driver's side)	Make	Model	Year
KNDJB7230W5561468		KIA	SPORTAGE	1998
Purchased Date	Dealer's Name	Engine Size (D/C/L)	☐ Turbo	
6-20-1998	KENDALL KIA/17120 S DIXIE highway		☐ Diesel	
☒ New ☐ Used	Dealer's City	State	Zip Code	No. Cylinders
	MIAMI	FL	33157	4
Manufacture Date (on driver's door or pillar)	Transmission Type	Restraint System	Cruise Control	Drivetrain
1-7-98	☐ Manual ☒ Automatic	☒ Driverside Air Bag ☐ Motorcyclist ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt	☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type		Body Style		
☐ Car ☒ Sport Utility		☐ 2-Door ☒ 4-Door		
☐ Van ☐ Truck		☐ Station wagon		
☐ Minivan ☐ Motorcycle		☐ Pick Up Truck		
☐ Other		☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
Rough IDLE & TRIM PAINT FLAKING OFF	Left Right Front Rear	☒ Original ☐ Replacement	☐ Yes ☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name
Complete Tire Size	DOT No.
No. of Failures	Date(s) of Failure(s)
Mileage at Failure(s)	Vehicle Speed at Failure(s)
Failed Part(s) Available?	NHTSA Previously Contacted?
☐ Yes ☒ No	☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
☐ Yes ☒ No	☐ Yes ☒ No	N/A	N/A	☒ Yes ☐ No Several Times

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

When my vehicle is at idle the whole car vibrates. I have taken to dealer where I purchased the car new and they can not find the problem. I've had this problem since day one. The other problem is the trim paint bubbling and flaking off. The dealer has painted several areas but never the whole trim area. IF I UNDERSTOOD your letter correctly, you can NOT HELP me in this matter but maybe IF

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to 449 U.S.C. Chap. 201. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action in correct a safety defect. If NHTSA proceeds with administrative action against a manufacturer, your response, or a statistical

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

you send this letter to Kia they will do some
thing to help me resolve this matter. I thank
you for responding to my letter.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of
Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NAT'L HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S**

QUESTIONNAIRE

(VOC)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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