



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2003 MAY 12
23-APR-2003

Repository

Reference No.
10017408

OWNER INFORMATION (Type or Print)

Name

Address

City PHILADELPHIA

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer, provide an alternate address to the vehicle manufacturer.
Signature of Owner _____ Date: 1/1

VEHICLE INFORMATION

Make FORD	Model MUSTANG	Model Year 1995
Date Purchased Fall 1999	Dealer's Name and Telephone Number John Kennedy Ford 215-279-1700	Engine: 4.6 L No. of Cylinders 8
Original Owner <input type="checkbox"/>	Dealer's City Conshohocken PA	Fuel Type: Gas
Transmission Type Auto over drive	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control Powertrain 4.6 litre DUAL Exhaust over drive	Vehicle Component Code D61000 ENGINE AND ENGINE COOLING:ENGINE
Multiple Failure: yes 2 times		

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 14-APR-2003	Failure Mileage 44,000	Failure Speed IDLE	External water Jacket on top of Engine cracked.
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Good year	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTN15ABC036)	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location: 0
Tire Component Code	Tire Failure Type NO	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE ENGINE CRACKED WITHOUT WARNING. THE DEALER WAS NOTIFIED. *NLM

Engine had internal cooling Problem 1yr 5 months Prior under warranty water in front cylinder Head VAPor. was not rectified had to Put 1 gallon of fresh water in it Every 2 weeks, manufacture upgrade to metal water intake Jacket AS of 4.5.03 But Engine did overheat why should

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Purchaser be the brunt over A improper design water intake manifold Engine could have seized. Engine →

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

and Ford does not want to recognize
A Bad design on A Plastic intake
Jacket on A High Performance Engine
this is A Bad Design from the
beginning and Ford should be held
accountable many Peoples Engines
Have overheated because of this
design And the life of the Engine
has Been cut short.

these cars should be recalled under
the Lemon laws of Each State

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US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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