



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-NHTSA-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100079

Date Received

Repository ☐

2003 MAY 27 AM 9:03  
21 APR 2003

Reference No.  
10017287

**OWNER INFORMATION (Type or Print)**

Name

Address

City

WATERLOO WATERLOO

State

MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of a signature, the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: 5/12/03

**VEHICLE INFORMATION**

Make  
DODGE

Model  
NEON

Model Year  
2000

Date Purchased

12-11-02

Dealer's Name and Telephone Number

GOLLING CHRYSLER JEEP, INC.

Engine:

No. Cylinders

4

Fuel Type:

GAS

Original Owner

Dealer's City

WATERLOO

State

MI

Zip Code

48328

Transmission Type

AUTO.

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

21-APR-2003

Failure Mileage

48300

Failure Speed

0

ELECTRICAL WIRING

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☒ Yes ☐ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;  
i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE CAUGHT ON FIRE WHILE PARKED. THE DEALER WAS NOTIFIED. \*NLM

ELECTRICAL FIRE IN DASH BEHIND INSTRUMENT PANEL, MELTED INSTRUMENTS, DASHBOARD, & STEERING COLUMN, BROKE FRONT WINDSHIELD, ENTIRE INTERIOR SMOKE DAMAGED, HEADLINES BURNED, INSIDE PILLARS MELTED, CAR WAS TOTALED BY INSURANCE COMPANY.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with a safety recall or enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CAR WAS SITTING IN YARD, TURNED OFF, NOTHING LEFT ON, NO ONE NEAR CAR. HORN WENT OFF & I WENT OUT TO INVESTIGATE, INTERIOR WAS ON FIRE.

CAR WAS NOT MODIFIED IN ANY WAY - LEFT STOCK.

I ONLY HAD THIS CAR FOR 5 MONTHS & THE DEALERSHIP DID IT'S 100-POINT INSPECTION PRIOR TO SELLING THIS CAR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

401 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free

**1-888-DASH-**

**1-888-327-42**

DOT Auto Safety Hotline  
(DASH) 2 DOT



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Administration  
<http://www.safercar.gov>