



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2003 MAY 1
21-APR-2003

Repository ☐

Reference No.
10017260 24

OWNER INFORMATION (Type or Print)

Name

Address

City GARRISON

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 5/13/03

VEHICLE INFORMATION

1. For vehicle identification number located at bottom of windshield on driver's side
PLEASE PROVIDE: 1E0KE4S581A54730

Make
COACHMEN

Model
COACHMEN

Model Year
2001

Date Purchased
8-6-01

Dealer's Name and Telephone Number
CAMERON BARN

Engine:
No. Cylinders

Fuel Type:

Original Owner
☒

Dealer's City
KINGSTON

State
NY

Zip Code
12401

10

GAS

Transmission Type

☒ Antilock Brakes

Powertrain

10 CYL GAS

☒ Cruise Control

FORD

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
20-APR-2003
4-3-26-03

Failure Mileage
14,000

Failure Speed
50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
FIRESTONE

Tire Model (Name or Number)
FIRESTONE 6724112 R45

Tire Size (Example P215/65R15)
LT 225/75R16

DOT No. (Example: DOTM19ABC036)
FILL IN 8316 1A 000

☒ Original Equipment
☐ Prior Repair

Failure Location: OUTSIDE REAR

Tire Component Code
191000 TIRES:TREAD/BELT

Tire Failure Type: SLOWLY & THINLY SEPARATED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AND WITHOUT WARNING THE TIRE TREAD SEPARATED WHICH MADE IT DIFFICULT FOR THE CONSUMER TO CONTROL THE VEHICLE. THE DEALER WAS NOTIFIED (FIRESTONE SIZE#2257516, PLEASE PROVIDES THE DOT#). *NUM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While driving I felt a heavy vibration which caused me to almost lose control of my motor home as the rear tire blew out and the tire thread separated with out any apparent reason

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

1-888-DASH-2-DOT

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.safercar.gov

TIRE GUARD

Washington-Dulles International Airport
Claims Department
P. O. Box 20204
Washington, D.C. 20041-2204
877-492-8215 Fax: 877-492-8216

April 2, 2003

[REDACTED]
[REDACTED]
Garrison, NY [REDACTED]

Re: TRZ 720026

Dear [REDACTED],

I am in receipt of your claim in the amount of \$ 147.05. Unfortunately I am unable to approve your claim for reimbursement. According to the tire shop report, the tread peeled from the tire. Peeling tread is excluded from coverage in item E, under "What is not covered" in your contract. There is nothing from the tire shop indicating that the tire failure was due to a road hazard. A Road Hazard is a condition of a highway or roadway, which should not exist, such as potholes, glass, nails, and other objects and conditions, which puncture or render a tire unserviceable. Under the terms of your contract only wheels and tires which are damaged or destroyed as a direct result of a road hazard are eligible for reimbursement.

Should you have any questions or need any assistance, please feel free to contact our office at 877-492-8215.

Sincerely,

Patty Boldridge

Patty Boldridge
Claims Administrator

\$32 949
CONTRACT II

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**