



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received
21-APR-2003

Repository
Reference No.
10017235

2003 JUN

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: FRANKFORT State: IN Zip Code: [Redacted]

Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: SAME AS ABOVE

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 05/16/03

VEHICLE INFORMATION

7 Digit Vehicle Identification Number (located at bottom of windshield on driver's side)	Make FORD	Model F250	Model Year 2002
Date Purchased 2002	Dealer's Name and Telephone Number RAISER FORD		Engine: No. of Cylinders 8
Original Owner <input checked="" type="checkbox"/>	Dealer's City Lafayette	State	Zip Code 47905
Transmission Type Automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain Power Stroke	Vehicle Component Code 180000 VEHICLE SPEED CONTROL / Brake / open-dread Multiple Failure: open drive Nicked in - insulator shut down

FAILED COMPONENT(S) / PART(S) INFORMATION

Incident Date(s): 20-APR-2003
Failure Mileage: 20000
Failure Speed: 80
Could not stop truck - kept increasing in speed -

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: FIRESTONE
Tire Model (Name or Number):
Tire Size (Example P215/65R15):
DOT No. (Example: DOTM19ABC036)
 Original Equipment Prior Repair
Failure Location:
Tire Component Code:
Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:
Date Manufactured:
Model No./Name:
Seat Type:
Installation System:
Child Seat Component Code:
Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: YES NO
Fire: YES NO
Number of Persons Injured: NONE
Number of Deaths: NONE
Reported to Police: YES -

Describe the incident(s), crash(es), and injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).
GREENCASTLE IN.

WHILE DRIVING UP A HILL WITH THE CRUISE CONTROL ACTIVATED THE CONSUMER APPLIED THE BRAKES AND THE VEHICLE ACCELERATED. THE DEALER WAS NOTIFIED. *NLM -
Cruise would not dis-engage - Crashed - \$7000.00 damage
Motor still running - wouldn't shut down until they
curved off engine - Police report filed in Greencastle,
IN - Was going at least 80 miles @ hr along side
ditch - we have traded truck off - know at DeLannin Chevrolet
in Lafayette IN. 47905 - they are repairing -

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

No VIN # as we got rid of trucks - Raiser Ford does
Have Info - 765-447.9444 - Ford notified - said they were
sorry - glad we weren't killed -

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Going up a hill, tried to disengage cruise control - brakes
 would not shut it down - truck started hydro-planing
 went across ways across highway - it was raining -
 couldn't apply brakes & hold them down - nearly
 hitting the car - hit 6 mailboxes - had to put truck
 into spin to stop - was going 75-80 MPH by this
 time - had to shut engine off after we got
 stopped - to stop engine from re-igniting -
 no insurance to remove - hit 6 trucks - mailboxes &
 lawn area - insurance went high side - truck was
 prone to wander - truck has cost us thousands of
 dollars -
 Police Report w/ County Police of Greencastle
 Indiana - No copy -

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.



U.S. Department of Transportation
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Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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and dial toll free at

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(DASH) 2 DOT



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