



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od_or _____
r_ct _____
od_r _____
up_itr _____

Reference No.

2003 APR 18 PM 12:18

10017167

OWNER INFORMATION (Type or Print)

Name _____
Street No. _____ Apt. No. _____
City HILLSBORD BEACH State FL Zip Code _____

Daytime Telephone Number _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 3/31/03

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
2 F A L P 7 3 W 5 V X 2 0 4 7 3 1				FORD	CROWN VICTORIA	1997
Purchased Date	Dealer's Name		Engine Size (CID/CCA)		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
<u>7/23/97</u>	<u>SANDERSON FORD</u>		<u>8</u>			
☒ New ☐ Used	Dealer's City		State	Zip Code	No. Cylinders	
	<u>GLENDALE</u>		<u>AZ</u>	<u>85301</u>	<u>8</u>	
Manufacture Date (on driver's door or pillar)	Transmission Type	Restraint System		Cruise Control	Drivetrain	Vehicle Type
<u>6/97</u>	☐ Manual ☒ Automatic	☒ Driverside Air Bag ☐ Motorbell ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt		☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
						Body Style
						☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
<u>PRESSURE FUEL LINE</u>	☐ Left ☐ Right ☐ Front ☐ Rear	☒ Original ☐ Replacement	☐ Yes ☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
	Mileage at Failure(s)	☐ Yes ☐ No
	Vehicle Speed at Failure(s)	NHTSA Previously Contacted?
		☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
☐ Yes ☐ No	☐ Yes ☐ No			☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

A PIN HOLE SIZE LEAK DEVELOPED IN THE HIGH PRESSURE FUEL LINE. BECAUSE IT WAS A HIGH PRESSURE LINE, IT COULD NOT BE REPAIRED; IT HAD TO BE REPLACED. BECAUSE IT WAS CO-LOCATED WITH THE BRAKE HYDRAULIC LINES, THEY ALSO HAD TO BE REPLACED. THE TOTAL REPAIR COST WAS \$1,863. THUS, BECAUSE OF THE WAY THE FUEL LINE WAS BUILT, REPAIRING ANY LEAK IN IT IS EXTREMELY COSTLY. THERE WILL BE OWNERS WHO WILL HAVE A LEAK LIKE MINE AND WILL NOT BE ABLE TO PAY ALMOST \$2,000 TO HAVE IT REPAIRED PROPERLY. FAILURE TO PROPERLY REPAIR THESE GAS LINES

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

LEAKS WILL RESULT IN EXTREMELY DANGEROUS SITUATIONS
(EG. VEHICLE FIRES, INJURIES, AND DEATHS)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT



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**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**