



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 335

Date Received

2003 MAY 27 PM 12:00
17-APR-2003

Repository ☐

Reference No.
10016126

OWNER INFORMATION (Type or Print)

Name XXXXXXXXXXXX

Address XXXXXXXXXXXX

City MONTESANO

State WA

Zip Code XXXXXX

Daytime Telephone Number
960-249-4618

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 5/27/03

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side
NOT AVAILABLE 4V28J7197WCD48H7

Make
GULF STREAM

Model
SUN VOYAGER

Model Year
1999

Date Purchased
1999 ?

Dealer's Name and Telephone Number
L.A. Mesa RV Center

Engine:
No. Cylinders
6

Fuel Type:
Diesel

Original Owner
☐ No

Dealer's City
Porter Arizona

State

Zip Code

210 Cummings

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

351400 EQUIPMENT: RECREATIONAL VEHICLE: LPG LINES AND FITTING

541 ?
allison

☒ Cruise Control

210 Cummings

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE VEHICLE'S PROPANE GAS LINES ARE LOCATED IN THE WHEEL WELL. THE CONSUMER IS CONCERNED THAT IF THERE IS A TIRE BLOW OUT THE GAS LINE MAY RUPTURE AND CAUSE A FIRE. *NLM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with an administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This is a accident waiting to happen - I don't know how many of these models were made that year But I found 103 of them and they the same. I went to a R/V show about 3 months ago and found a brand new motor home that had 2 L.P lines run from the front to the side of the chassis in front of the tires. After code should be changed to make the motor just hooking up 2 P lines with any failure by the time they going to have a serious problem for the 2 P line. This should never have left the factory. Please call me at your finding.

mailed 4-30-03

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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www.nhtsa.gov

12-17-02

att Complaints Dept

I called your dept and the lady
said send the Pictures & letter
to the dept

So Im sending copy of letter I
wrote to Self Home & the Return
I got from MR Snyder

As you can see from the picture
the I P gas lines are not safe
the one with the 4 lines, they are
copper tubing

From the I P tank there is Probly
12-14 feet of line before it gets to
the tubing and I dont believe the tank
would shut off

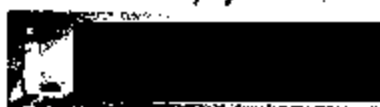
I found 3 within Mels House - Self
Home the same year - some set up
with I P gas

This letter I wrote to MR Perkins
I dont remember getting a answer from
them

I got his name from one of these
R I Books

I'm not good at counting this
kind of stuff so I hope you can
make this stuff out
not good at spelling

thank you



02-12-02

MR Ken Perkins

I called you on 2-12-02 sometime in the AM about the Standoards for 8 Pline in the motor couch

3 Photos of the 8 Pline and one of the diesel fuel filler line in a 1999 Gulf Stream Sun Voyager

I have brought this to the attention of 4 other Gulf Stream owners, they agree with this is very unsafe, and am still looking for more

If the 8 Pline are torn or ripped out there may be a fire and explosion and a lot of damage to all 4 appliances

The another time if damaged could cause the diesel filler line to be ripped out

I have sent Photos like these to Carl Snyder of Gulf Stream and the letter was the reply

I have checked out a lot of motor coaches + 5th wheels and don't see exposed 8 P line

I'm not sure the system on the tank
works - Besides I still have about 10 ft
of line to the tank that has LP gas
in it.

I don't see exposed LP lines on
main coaches or 5th wheel.

I would like to hear from you
MR Perkins

Probably be home around 1st of May

Thank you



Dear Carl Snyder

11-30-01

This is a picture you said I
should get to show the people
in charge of the Company

The Propone lives one in a
very bad place, could be tossed
off of a tree blows or a rocks
get caught in the between the
wheels or other thing

This should be looked into



Monte and Wash



moder letter 11-30-01

Dean Carl Snyder

12-3-01

As I looked at the rest of the
wheel I found some more
unsafe thing - a rubber hose
for a diesel fuel filler line
The h-p propane line ~~seems~~ runs
from the front to the rear wheel
on the outside of the frame not good
the h-p line with the elbow
not good

the company should recall & fix
all the Sun Voyagers and any others
that ~~to~~ have the same problem

So with the Sun pictures you
can see it is unsafe



Q A fellow RVer recently pointed out to me that the propane fuel lines on my 1999 Gulf

Stream SunVoyager are routed from the tank down the left side of the coach on the outside of the Spartan frame to the rear wheelwell, where they cross over the frame to the right side and supply gas to the appliances. His—and my—concern is that these fuel-line junctions are exposed to damage, should a tire blow. He corresponded with Gulf Stream and received a reply that they were in compliance with the RVIA standards and, therefore, would not consider a recall to relocate these lines to better-protected areas. We'd appreciate your view.

KEN NICHOLS

Honey Bend Resort, Illinois

A I've noticed the situation you describe on some RVs. I'm assuming that your propane line is steel pipe. In the instances I've observed, the pipe is firmly attached to the frame. I think it very unlikely that you have anything to worry about, even if you experienced severe tire problems.

Copper tubing

Coast to Coast magazine
June 2002
Page 23 + 24
In the wheel ~~well~~ holes the it is
copper tubing as in the picture

4VZEJ7197WCO28117



4-17-03 Right Room ducts
Copper tubing

4VZEJ7197WCO28117



4-17-03 Left front L.P. line
to 5 in. diam. Conn. - 40 in. long

4VZEJ7197WCO28117



4-17-03 Right front
Small front yellow line - Rubber hose

4VZEJ7197WCO28117



4-17-03 Left Room ducts
Copper over pipes L-P