



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

Repository ☐

2003 MAY 14 2003 12:32

Reference No.
10016058

OWNER INFORMATION (Type or Print)

Name

Address

City

MARICOPA

State

AZ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner *[Signature]* Date *4/28/03*

VEHICLE INFORMATION

17-digit VIN
1FDR45591H

Make
FOUR WINDS

Model
CHATEAU

Model Year
2001

Date Purchased

Dealer's Name and Telephone Number

Engine: V10
No. Cylinders
10

Fuel Type:
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

160000 STRUCTURE

☐ Cruise Control

V-10

Multiple Failure:

Auto

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-APR-2003

Failure Mileage
0

Failure Speed
60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

2

0

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

THE MOTOR HOME DOES NOT TAPER UP IN THE REAR. AS A RESULT WHEN THE CONSUMER PULLED INTO A PARKING LOTS THE REAR OF THE HOME COLLIDED WITH THE GROUND AND CAUSED THE FRAME TO BEND. THIS ISSUE ALSO RESULTED IN THE WATER HEATER CRACKING (possibly) WHICH ALLOWED CARBON MONOXIDE FUMES TO ENTER THE LIVING QUARTERS. CONSUMER BELIEVES MOTOR HOME HAS A DESIGN DEFECT. THE MOTOR HOME IS A 2001 CHATEAU 31Z WITH A FORD CHASSIS. *NLM

The seal around water heater
The water heater that cracked

May Have Potential for More Seals breaking Loose to
Cause More CO to Enter

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1976 (Public Law 94-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.