



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1375

Date Received

Repository ☐

2003 MAY 27 AM 9:17
17 APR 2003

Reference No.
10015044

OWNER INFORMATION (Type or Print)

Name

Address

City

GONZALES

State

LA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 1/1

VEHICLE INFORMATION

Make
FORD

Model
EXPEDITION

Model Year
2001

Date Purchased
04-JUL-01

Dealer's Name and Telephone Number
AUGERON FORD 225-293-8900

Engine:
No. Cylinders
8

Fuel Type:
Gas

Original Owner
☒

Dealer's City
BATON ROUGE

State
LA

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain

Vehicle Component Code
192000 TIRES:SIDEWALL

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
3-28-2001
11-APR-2002

Failure Mileage
3,500
27,694

Failure Speed
25 MPH
65 MPH

CUT OR SPLIT IN SIDEWALL
BELT SHIFTED - STARTED VIBRATING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
CONTINENTAL

Tire Model (Name or Number)
GRABBER AW

Tire Size (Example P215/65R15)
P275/60R17

DOT No. (Example: DOTM19ABC036)
ADTD44T5100

☒ Original Equipment
☐ Prior Repair

Failure Location: PASSENGER SIDE REAR

Tire Component Code
192000 TIRES:SIDEWALL

Tire Failure Type BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

☐ Yes ☒ No

☐ Yes ☒ No

☐ Yes ☒ No

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

IN 07/01 THE RIGHT REAR TIRE EXPERIENCED A SIDEWALL BLOWOUT WHILE DRIVING. THE DEALER REPLACED THE TIRE. THE REPLACEMENT TIRE VIBRATED EXCESSIVELY WHILE DRIVING. TIRE DEALER STATED THE TIRE COULD NOT BE BALANCED, BECAUSE THE TIRE WAS COMING APART ON THE INSIDE.

TIRE INFO:

CONTINENTAL GENERAL AW GRABBERS

P275/60R17

ORIGINAL 3,501

1ST FAILURE-180 MILES ON TIRE

2ND FAILURE-29K MILES ON TIRE 27,694

DOT# 1ST TIRE- ADTD44T5100

DOT# REPLACEMENT TIRE- ADTD44T701 *38

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Tire Failure #1 - This tire split in sidewall on or about July 28, 2001 with about 2,400 miles on vehicle. Anderson Ford, the dealer that I purchased the Expedition from wouldn't do anything. I had to call the Continental Tire service # 1-800-843-3349 to find a tire dealer that sold General tires. They referred me to Lewis. Lewis didn't have the tire in stock. It took almost 2 weeks to get the tire.

#2 - On or about Nov. 20, 2002 the Expedition started vibrating at highway speed. We brought it to the local Tire dealer to check the tires. They found the right rear tire, internal belt had shifted & could not be balanced. This tire was dismantled & put for spare. This is the tire that was replaced in August of 2001. (Recall notice from Continental Tire)

ATTACH ADDITIONAL SHEETS IF NECESSARY

I received the attached recall notice in Oct. 2002, but my serial number were not included. Continental has a problem with these tires. I don't feel safe with these tires with 2 failures in 16 months. They refuse to do anything with the tires, except to adjust the one that failed, again. These tires need to be replaced at Continental Tires expense, not mine before accident or death occurs.

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



US Department of Transportation
National Highway Traffic Safety
Administration
<http://www.safercar.gov>

Continental® TIRE

Consumer Relations

October, 2002

Dear Valued Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Continental Tire North America, Inc., ("CTNA") has decided that a defect, which relates to motor vehicle safety, exists in P275/60R17 Grabber AW and ContiTrac AW tires manufactured by CTNA between March 1998 and October 2000. Affected tires can be identified as shown below.

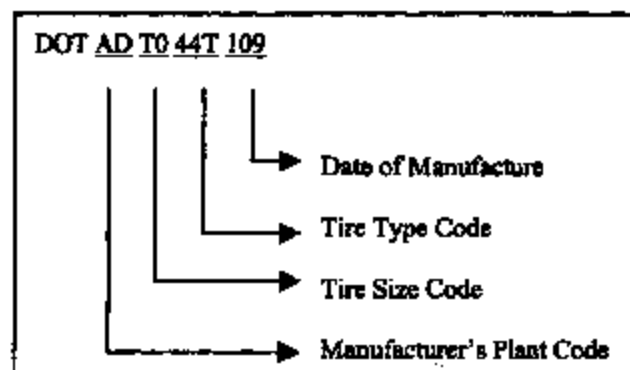
Size: P275/60R17

Tire Name: General Grabber AW or Continental ContiTrac AW

DOT Serial Numbers showing date of manufacture:

General Grabber AW - DOT ADT044T109 through ADT044T4400

Continental ContiTrac AW - DOT ADT044U109 through ADT044U4400



The DOT serial number certifies the tire manufacturer's compliance with the U.S. Department of Transportation tire safety standards. Tires made for use in the United States have the DOT serial number located on one sidewall of the tire and will be located near the rim. Typically the DOT serial number sidewall is mounted on the inside. Starting with the year 2000, four numbers are used for the Date of Manufacture, first two numbers identify the week and the last two numbers identify the year of manufacture.

Prior to year 2000 three numbers are used for the date of manufacture, first two numbers identify the week and the last number identifies the year of manufacture. To identify tires manufactured in the 90's a decade symbol (a triangle on its side) is located at the end of the DOT serial number.

Continental Tire North America, Inc.
1800 Continental Blvd.
Charlotte, NC 28273

800-847-3349

In the event you believe this remedy is inadequate, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236 (Washington, DC residents may call 202-368-0123.)

We apologize for any inconvenience that this action may cause you. Our goal is to replace your tires if necessary with the least amount of inconvenience to you. Thank you in advance for your cooperation.

Sincerely,

Continental North America, Inc.
1800 Continental Blvd.
Charlotte, NC 28273

Stacy → Reference # 44232 3-28-03
~~Jim~~ Kim - Steve Windsor
225-757-1122
Even Lane (4676)

2865902D
ADT044T5100-LR
TT 1700
ADT044T ~~7700~~ -RR
3) ADT044T 5100-R.F.
4) ADT044T 5100-L.F.
5) Spare - ADT044T 5100

Jeff
622-6752

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**